

Home Modernization Program Update

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EmPower +
Virtual Energy Assessments (VEA)
Comfort Home

August 7, 2026

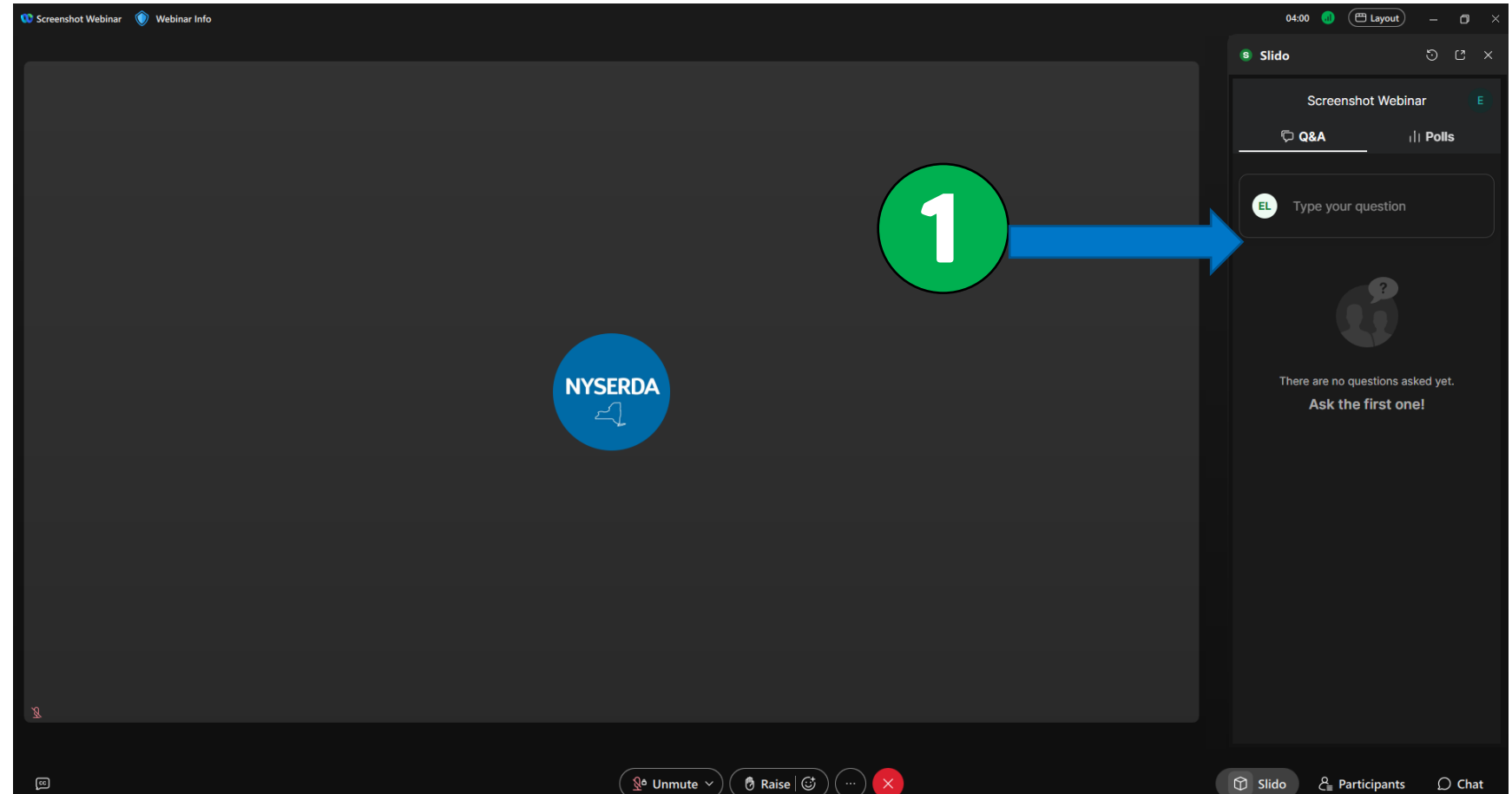


NYSERDA
New York State Energy Research
and Development Authority

Options for Q&A During Today's Webinar - Text

OPTION 1 - TEXT

- Locate **slido** panel in the right portion of your webinar panel.
- Type your question as prompted into the text field and click "send."



Format of Q&A During Today's Webinar

Topic: [Type your question]

- > Please list your topic first followed by a colon sign.
- > Type your question pertaining to the topic after the colon sign.
- > This will allow the Host to align the questions with the topic being presented.
- > ***Please note that specific inquiries and topics not covered during today's agenda, i.e., enrollment number or client name can be addressed through the standard customer or contractor support options (Slide 4).***

Topic

Comfort Home: will the deadline for the new incentives be extended?

from Uthman Aziz to everyone: 1:24 PM

Topic

EmPower+: How will new applications be processed after MyEnergy roll out?

from Uthman Aziz to everyone: 1:28 PM

Topic

NYHEP: How do we confirm if a customer is getting OTDA funding or IRA funding?

from Uthman Aziz to everyone: 1:34 PM

Topic

REA: How will the new testing requirements be implemented?

from Uthman Aziz to everyone: 1:35 PM

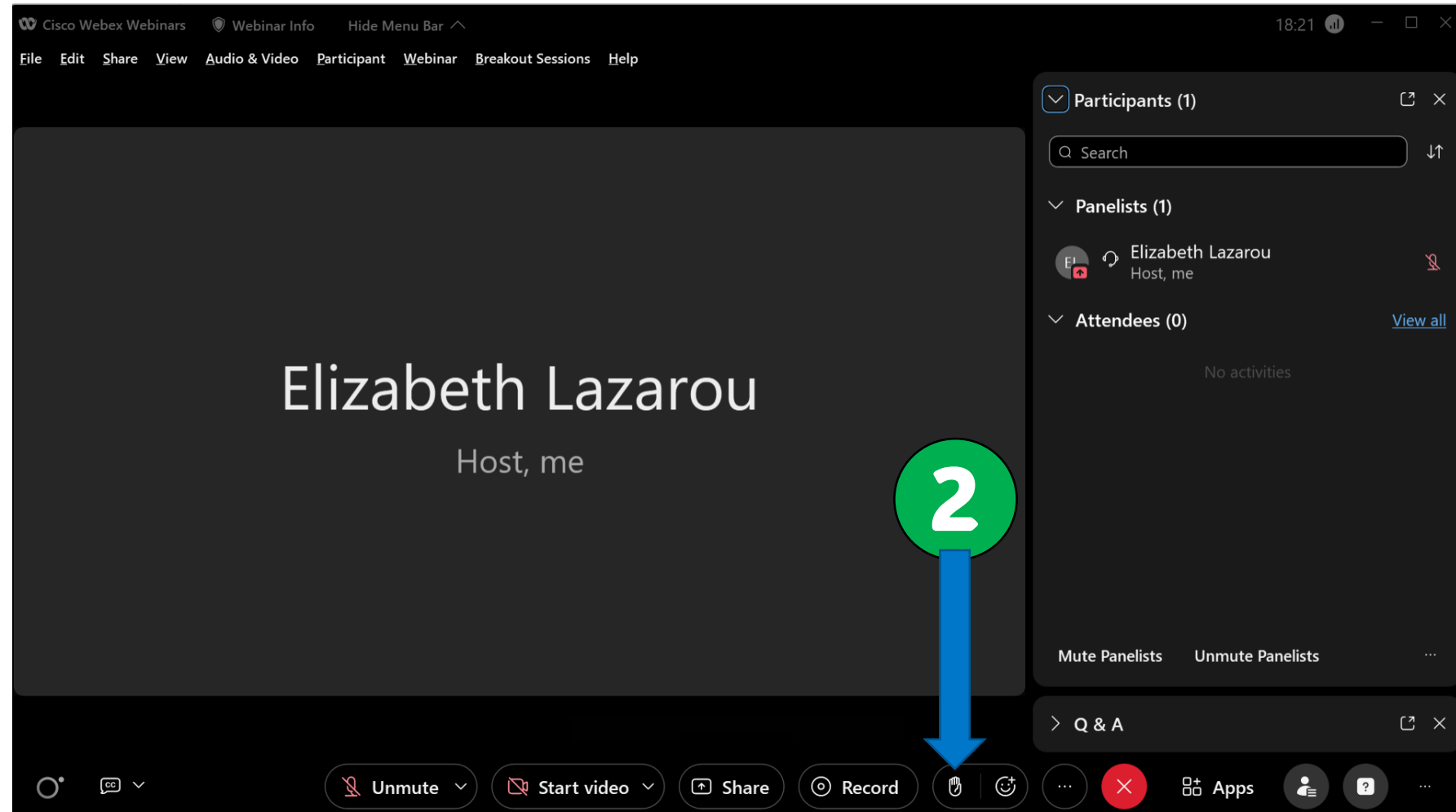
Topic

GJGNY:

Options for Q&A during today's webinar Mic/Phone

OPTION 2 - MIC/PHONE

- > Locate the “raise hand” icon in the toolbar at the bottom of your screen.
- > Click on the raise hand icon to let the host know you have a question.
- > The Host will indicate when you have been sent a request to unmute. Click on the unmute request to ask your question verbally.



Support questions should be directed to:

Please send your email to only ONE of the email addresses listed below, using both causes duplicative work for the implementation teams.

Customer Engagement and Enrollment Contractor

- Implementor: **TRC**
- 1-866-NYSERDA
- 1-877-NYSMART (Customer Support)
- info.residential@nyserda.ny.gov
- Call-center support for customers to answer questions about program offerings and assist with customer enrollment and applications to EmPower+. Process customer applications for EmPower+ and provide income verification services for program incentives.

TRC



Program Operations and Technical Support

- Implementor: **CLEAResult**
- 1-800-284-9069, calls will be routed to person best able to assist
- support.residential@nyserda.ny.gov
- Customer support once an application has been approved as well as programmatic and technical support for contractors in the EmPower+ and Residential Energy Assessment and Comfort Home programs.

CLEAResult



Today's Agenda:

Comfort Home

- Con Edison Weather Ready Program Closeout
- Weather Ready Implementation

EmPower+

- Summer 2026 EmPower+ IRA Changes
- Replacing Utility Account Numbers In NYHEP
- Vendor Responsibility Checklist
- 2025 OTDA Funded Projects
- Upcoming Grid Weatherization Health & Safety Webinar
- EAG Pilot Reservation Form Updates
- NYHEP Demo on Updating Utility Account Numbers

Important Reminders



NYSEERDA
New York State Energy Research
and Development Authority

Comfort Home

2026 Con Edison Weather Ready Program Closeout

Con Edison plans to closeout the Weather Ready Program

The vast majority of contractors have fully exhausted their annual allocation

- Limited funding remains and expected to be fully exhausted by the end of July

Key Program Deadlines

7/15: PCs to submit any outstanding projects to be considered against remaining funding

- These projects should be submitted as pre-approvals
- No guarantee these projects will be approved

7/16: Con Edison program team to assess remaining funding available against outstanding pre-approval submissions received and approve projects as equitably as possible

9/15: Final application submissions for pre-approved projects must be submitted

11/1: All project flaws and failed inspections need to be cured

Comfort Home Weather Ready Implementation

NYSERDA will now offer the Con Edison Weather Ready Incentive in Westchester County

Available in NYHEP from August 5, 2026 – December 31, 2026

- **Con Edison customers in Westchester County participating in Comfort Home will be eligible for the \$2,000 incentive.**
- **Non-Con Edison customers in Westchester County participating in Comfort Home will continue to be eligible for the \$1,000 incentive.**

Incentives will be available to ALL contractors enrolled in Comfort Home.

Comfort Home Weather Ready Implementation

All projects submitted for the Westchester bonus incentive will be cross referenced with previously submitted projects to avoid double dipping.

Incentive can be accessed in the Install Started Workflow Step

Workflow Step Summary

Program
Comfort Home

Install Started - Work Completed

 Save  Calculate Savings  Process  Close

- If you do not see the measure, click the “Add Measure” button

4	^	NYSERDA Comfort Home Westchester Incentive (CH_WI)	Each		1		\$2,000.00
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- For assistance please email - support.residential@nyserda.ny.gov

EmPower+

Summer 2026 EmPower+ IRA HEAR Changes

Background

On May 30, 2026 the Department of Energy issued new guidelines for the IRA HEAR and HER programs. One of the major changes to the HEAR program was a prohibition on using HEAR funds on projects that involve fuel switching from fossil fuels to heat pumps. NYSERDA's program and legal teams have been working with outside counsels, NASEO, and other states to determine how to respond to these guideline requirements.

NYSERDA will continue to offer separate incentives above the standard \$12,000/\$14,000 incentives for low income and \$6,000/\$7,000 for moderate income by using Sustainable Futures Program funds provided in the recent state budget to provide incentives for Air Source Heat Pumps, Ground Source Heat Pumps, Heat Pump Water Heaters, Panel Boxes, and electrical wiring upgrades.

These changes will go into effect on August 31, 2026 at the work scope submission step. Projects submitted on or before August 31 will follow current program rules.

Empower+ Incentive Strategy

Electrification projects

If a project has a heat pump or heat pump water heater, the program will use Sustainable Futures Program funds to cover the heat pump water heater, heat pump, panel box, wiring up grade. SFP incentives will be stacked on top of the project limits.

Insulation Projects

If a project does not have a heat pump, heat pump water heater, panel box, or wiring upgrade, EmPower+ will use IRA funding for insulation. This would be first money, and would not have to be above the project level cap.

Measure Changes for IRA

The following measures will remain IRA except Contractor DAC. The main purpose of IRA funding will be to supplement EEBE and RGGI funding on large insulation projects.

Measure	Measure Code	Status
Air sealing	AS	Stays IRA
Additional Attic Measures	ADDAS	Stays IRA
Bath Fan	BFAN	Stays IRA
Dryer Vent Repair	DVREPAIR	Stays IRA
Ventilation Fans	Vent	Stays IRA
Contractor Incentive- Equipment Bonus	CI_EB	Stays IRA, \$150 max
Contractor Incentive- DAC	DAC	Remove

Measure Changes for SFP

Some measures from IRA will be moved to Sustainable Futures Funding, which cannot be combined with IRA. These incentives will stack on EEBE/RGGI funds like IRA funds do now. These incentives will be the same for both Low and Moderate-income projects.

Measure	Measure Code	Max Incentive	Status
HPWH	HPWH	\$5000	Already SFP, needs to stack, raise Tier 3 to \$5,000
ASHP	ASHP	\$10,000	Add to SFP
GSHP	GSHP	\$10,000	Add to SFP
Panel Box	ESRVU	\$5,000	Add to SFP
Electrical wiring upgrade	KTWU	\$2,500	Add to SFP

IRA Measures vs proposed SFP

Measure	IRA Incentive	Proposed SFP Incentive for LI and MI
Heat Pump Water Heater	\$1,750	\$5,000 (already implemented) Will be changed to stack on EEBE/RGGI funds
ASHP/GSHP	\$8,000	\$10,000
Panel Box	\$4,000	\$5,000
Electrical Wiring	\$2,500	\$2,500
Insulation, Air sealing, Ventilation	\$1,600	(Stay as IRA)
Total cap	\$14,000	None proposed

EMPOWER+ IRA CHANGES

EXAMPLE PROJECT STACKS

Electrification

\$5,000 SFP HPWH

\$10,000 SFP ASHP/GSHP

\$5,000 SFP Panel Box

\$2,000 wiring upgrade

Up to \$12,000/\$14,000 EEBE/RGGI

Total Possible Project size:

\$34,000/\$36,000 Upstate/Downstate Low Income

\$29,000/\$31,000 Upstate/Downstate Moderate Income

Insulation Only:

\$1,600 IRA (first money)

Up to \$12,000/\$14,000 EEBE/RGGI

Total possible project size:

\$13,600/ \$15,600 Low Income

\$7,600/\$8,600 Moderate income

Pause For Questions

EmPower+/Comfort Home Continued

Vendor Responsibility Checklist

- NYSERDA legal is requiring all existing EmPower+ and Comfort Home Contractors to complete and return a NYSERDA Vendor Responsibility Checklist.
- This document will be a requirement moving forward for any new and on-boarding contractor to submit as part of the application process.
- EmPower+ and Comfort Home are working with CLEAResult to distribute to the contractor base in the upcoming weeks.
- This will be included in an upcoming Program Announcement with detailed instructions on the completion and submission timelines.

CHECKLIST
Vendor Responsibility

 **NYSERDA**

QUESTIONNAIRE

Please answer yes or no to the following questions (as the Business Entity).

☐ Yes ☐ No	1.	Do you wish to have any information submitted in your contract package treated as proprietary or confidential trade secret information?
☐ Yes ☐ No	2.	Are you a Minority or Women-Owned Business Enterprise?
☐ Yes ☐ No	3.	Are you a certified Service-Disabled Veteran-Owned Business Enterprise?
☐ Yes ☐ No	4.	Previous NYSEDA Contracts awarded?
☐ Yes ☐ No	5.	Has the Business Entity or any of its principals been indicted/convicted of a felony in past 5 years?
☐ Yes ☐ No	6.	Has the Business Entity or any of its principals been the subject of an investigation, whether open or closed, by any government entity for a civil or criminal violation for any business-related conduct?
	7.	Has the Business Entity or any of its principals been charged with a misdemeanor or felony, indicted, granted immunity, convicted of a crime or subject to a judgment for:
☐ Yes ☐ No	7 a.	Any business-related activity, or
☐ Yes ☐ No	7 b.	Any crime, whether or not business-related, the underlying conduct of which was related to truthfulness?
☐ Yes ☐ No	8.	Has the Business Entity or any of its principals been subject to an administrative proceeding or civil action seeking specific performance or restitution in connection with any government contract?
☐ Yes ☐ No	9.	Has the Business Entity or any of its principals been the subject of an investigation, whether open or closed, by any government entity for a civil or criminal violation?
☐ Yes ☐ No	10.	Has the Business Entity or any of its principals been the subject of an indictment, grant of immunity, judgment or conviction (including entering into a plea bargain) for conduct constituting a crime?
☐ Yes ☐ No	11.	Has the Business Entity or any of its principals been sanctioned relative to any business or professional permit and/or license?
	12.	Other than the previously disclosed, has the Business Entity or any of its principals:
☐ Yes ☐ No	12 a.	Been subject to fines or penalties imposed by government entities which in the aggregate total \$25,000 or more: or
☐ Yes ☐ No	12 b.	Been convicted of a criminal offense pursuant to any administrative and/or regulatory action taken by any government entity?

If "Yes," to any of the questions above, provide additional information:

1 of 3

2025 OTDA & EAG Projects

Enrollments with OTDA funding must be submitted for Final Project Review by September 15, 2026.

- Prioritize the completion of enrollments in August and September.
- Over 750 open enrollments with OTDA funding (~\$6 million). This is “use it or lose it funding”.
- Unused 2025 OTDA funding must be returned and is a lost opportunity for everyone, reducing the overall pool of available funding for all EmPower+ projects.

EAG projects must be completed, including payment by December 31, 2026.

- Prioritize submitting enrollments for Final Project Review by mid-December 2026.

How to Identify OTDA Funded Enrollments in NYHEP:

Navigate to Main Menu and select

- **Enrollments** OR **To Do List**

Use the filters to identify Open OTDA enrollments

- **Referral Source** = NYS Agency 2025 OR NYS Agency
- **Enrollment Status** = Open
OR
- **Workflow Step Status** = All Open (default on To Do List)

Project Completion Timeline

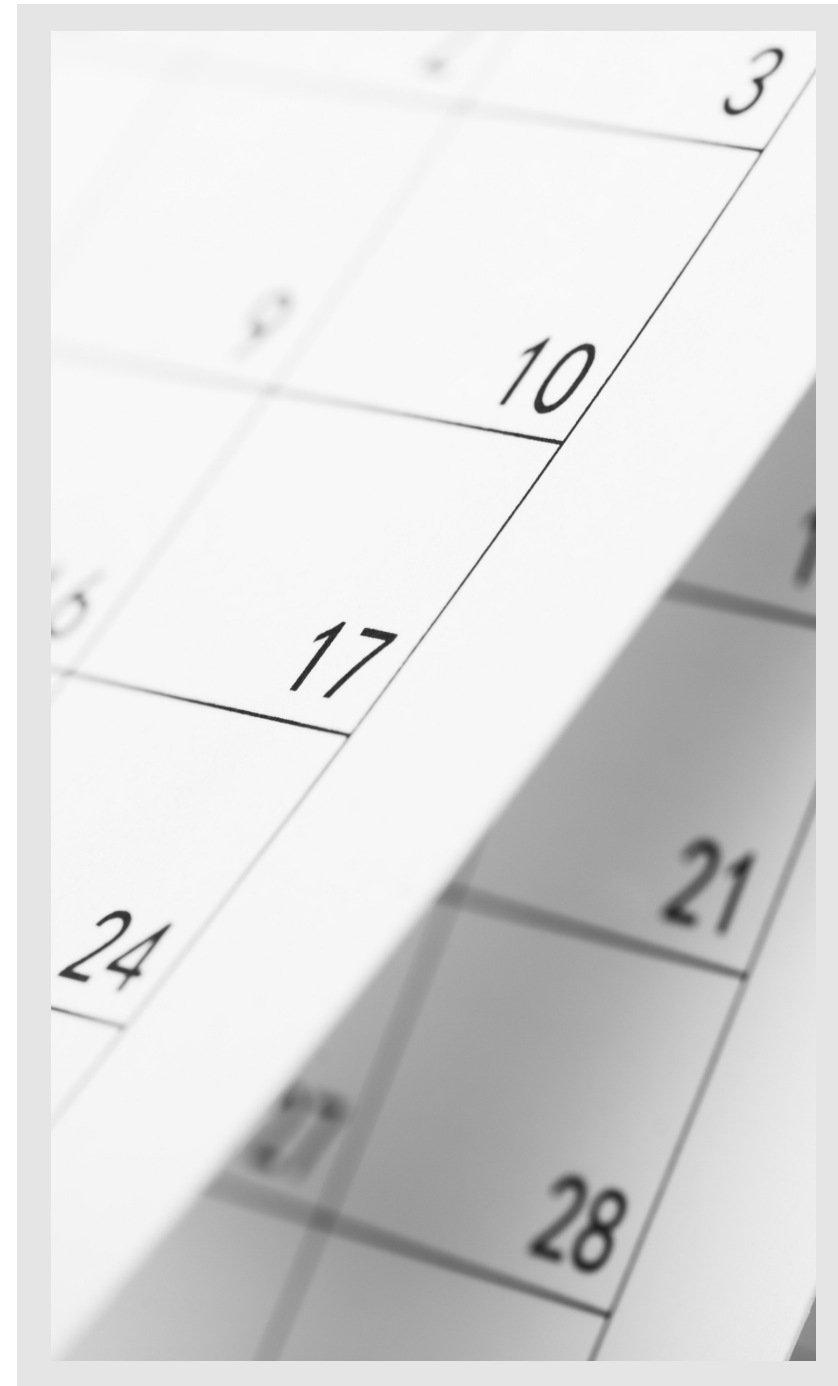
Contractors are expected to complete projects in a timely manner. Over the past few months Program has seen the number of open enrollments increase in relation to closed projects. Two areas are noteworthy:

5 business days - Initial Contractor Assignment acceptance of enrollment. Contractors can also request a one-time, 5 business day extension in NYHEP.

- Enrollments are being ignored increasing the length of time for customers to be assigned a contractor.

90 calendar days – Project completion upon notification of the Final Workscope Submission step (approval) in NYHEP.

- Enrollments with approved workscopes are not being completed within the 90 days timeframe.



NYHEP Demo

Updating Electric/Gas Utility Account Numbers

Resources for Replacing Utility Account Numbers in NYHEP

To ensure you understand how to properly update utility account numbers in NYHEP, please refer to the [NY Home Energy Portal Resources page](#) on the Contractor Support website, where you will find the resources outlined to the right.

If there are any questions, please email support.residential@nyserda.ny.gov

Resources Available:

Step by Step Guide

- Includes several ways to search for an enrollment or customer
- Provides easy to follow steps with screenshots

Recording

- Shows the process of updating “live”
- Follows the steps outlined in the guide

Updating an Electric Utility account number should be rare, but they can only be updated in the Customer Record using the Replace Account Number button.

National Grid Weatherization, Health and Safety (WH&S) and NYSERDA EmPower+ Program Coordination Webinar

This will be a brief refresher webinar of the offerings and is an opportunity to ask questions to both the National Grid WH&S and NYSERDA EmPower+ program implementers.

Tuesday, August 26, 2026

12:00 – 12:30 pm

Webinar Registration

Question Form – Submit questions ahead of the webinar. They will be referenced during the live Q&A.

National Grid's Weatherization Health and Safety (WH&S) program provides assistance with funding for the identification and remediation of potential health and safety issues which may impede other energy efficiency related work. Each approved WH&S project will be covered by National Grid at no cost to the customer.

EAG Pilot Reservation Form Updates

The [Energy Affordability Guarantee \(EAG\) Pilot reservation form](#) has been updated to ease the process of applying to the program. Instead of submitting a completed PDF to apply via email, applications can now be submitted directly through a Zoom form. Please provide the following information on the form:

- **Customer Information:** Address, Electric Utility Territory, and Enrollment Number
- **Contractor Information:** Point of Contact Name, Email Address, and Phone Number
- **Date of Application Submission**
- **Estimated Project Completion Date**

Please visit the [EAG Pilot page](#) on the Contractor Support Website to determine if a customer's electric service territory is accepting reservations currently.

Pause For Questions

Reminders

CLEAN ENERGY HUB COORDINATION

- Coordinating with your Clean Energy Hub where possible, helps make your job easier!
- The Hubs have been tasked with assisting NY residents navigate this space. If you are reached out to by one of the Hubs, please be responsive.
- <https://www.nyserda.ny.gov/All-Programs/Regional-Clean-Energy-Hubs>



**Regional Clean
Energy Hub**
Partnering Organization

Final Questions