



# KEDNY / KEDLI Weatherization Health & Safety (WH&S) Introduction

**CLEARresult**

In support of programs administered by

**National Grid (Weatherization, Health and Safety)**

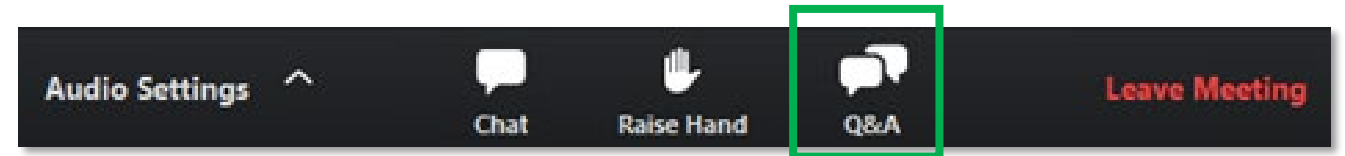
**NYSERDA (EmPower+ Program)**

Thursday, August 28th, 2025



# Questions

1. Click the Q&A icon to ask questions.





# Overview of Weatherization Health and Safety Program

National Grid's Weatherization Health and Safety (WH&S) program provides assistance with funding for the identification and remediation of potential health and safety issues which may impede other energy efficiency related work.

## ✓ Who is eligible?

- Customer must be a National Grid residential account holder with an active natural gas service located within the KEDLI (Nassau, Suffolk, Far Rockaway Queens) or KEDNY Kings (Brooklyn) and Richmond (Staten Island) service territory.
- The dwelling must be either:
  - A single-family building with the customer of record (account holder) as the applicant for service
  - A 1-4 family building with customer of record as the applicant for service and the building owner's written consent
- Customer of record must provide proof of income for each member of the household via self-attestation or participation in other income-qualified programs (HEAP, SNAP, SSI, SSD).

## ✓ Each approved WH&S project will be covered by National Grid at no cost to the customer.



# HEAT Transition to EmPower+

The proposed transition (in accordance with orders of the New York Public Service Commission [“PSC”] in Case 18-M-0084 and Cases 23-G-0225 and 23-G-0226) provides for National Grid to close the KEDLI HEAT program by December 31, 2025. Concurrently, NYSERDA’s EmPower+ program will expand to serve eligible gas customers located in KEDLI’s service territory through its standard program offering.

- ✓ National Grid KEDLI Low and Moderate Income (LMI) customers will be eligible for EmPower+ measure offerings at the time of transition.
- ✓ The last applications for LMI customers in KEDLI HEAT will be taken by National Grid on October 31, 2025, to allow projects to finish by the end of December 2025.
- ✓ NYSERDA will begin taking applications for Long Island gas customers in EmPower+ beginning November 1, 2025.

# Weatherization Health & Safety Measures

- ✓ **Carbon Monoxide Hazards** – Mitigation measures may include but are not limited to the following:
  - Properly venting water heaters to reduce spillage and increase draft;
    - Repairing broken plumbing vents connected to active service;
    - Stove/oven replacement – leaking gas or hazardous gases or creating a potential fire hazard due to current operating conditions.
- ✓ **Gas Leaks and Pipe Repair** – Remediation activities may include but are not limited to:
  - Patching and/or retightening pipe connections/unions;
  - Rerouting piping to promote safety and compliance with operating standards;
  - Pressure testing gas systems.
- ✓ **Ventilation Remediation (Installation of Exhaust Fans)** – replacing existing fans that are inoperable, unsafe, and/or creating potential electrical fire hazard.
- ✓ **Replacement or Installation of New Ventilation Systems**
  - Installation, replacement, and/or modification of ventilation systems to include gravity exhaust or mechanical ventilation systems.
- ✓ **Combustion Appliance Ventilation**
  - Properly venting combustion appliances such as space heating and water heating equipment, wood or natural gas fired fireplace, and cooking equipment inside conditioned living space.



# Weatherization Health & Safety Measures (continued)

## ✓ Roof Repair/Replacement

- Repairs to include but not limited to patching, sealing, and/or replacing identified areas of leakage into the building shell;
- Repairs to roofing system penetrations such as chimneys, ridge vents, roof vents, soffits, and fascia;
- Replacement of roofing systems over conditioned living space.

## ✓ Domestic Water Systems

- Water/wastewater issues within conditioned living spaces;
- Broken/leaky plumbing repair and replacement;
- Addressing gray/black water lines from long-term leaks around toilets and sinks.

## ✓ Suspected Electrical Issues

- Unsafe/non-code compliant wiring;
- Knob and tube wiring.

## ✓ Suspected Environmental Hazards

- Asbestos;
- Vermiculite;
- Mold and/or mildew and/or other identified organic hazards;
- Inadequate moisture abatement systems, including, but not limited to, dehumidification systems, sump pumps, gutters, and drains;
- Pest mitigation.



# EmPower+ Incentives and Measures

EmPower+ incentives are based on [household income eligibility](#) and the types of energy efficiency improvements included in a project.

- Low-income, single-family households are eligible for no-cost energy efficiency improvements capped at \$10,000 per project.
- Moderate-income single-family households are eligible for no-cost energy efficiency improvements capped at \$5,000 per project.

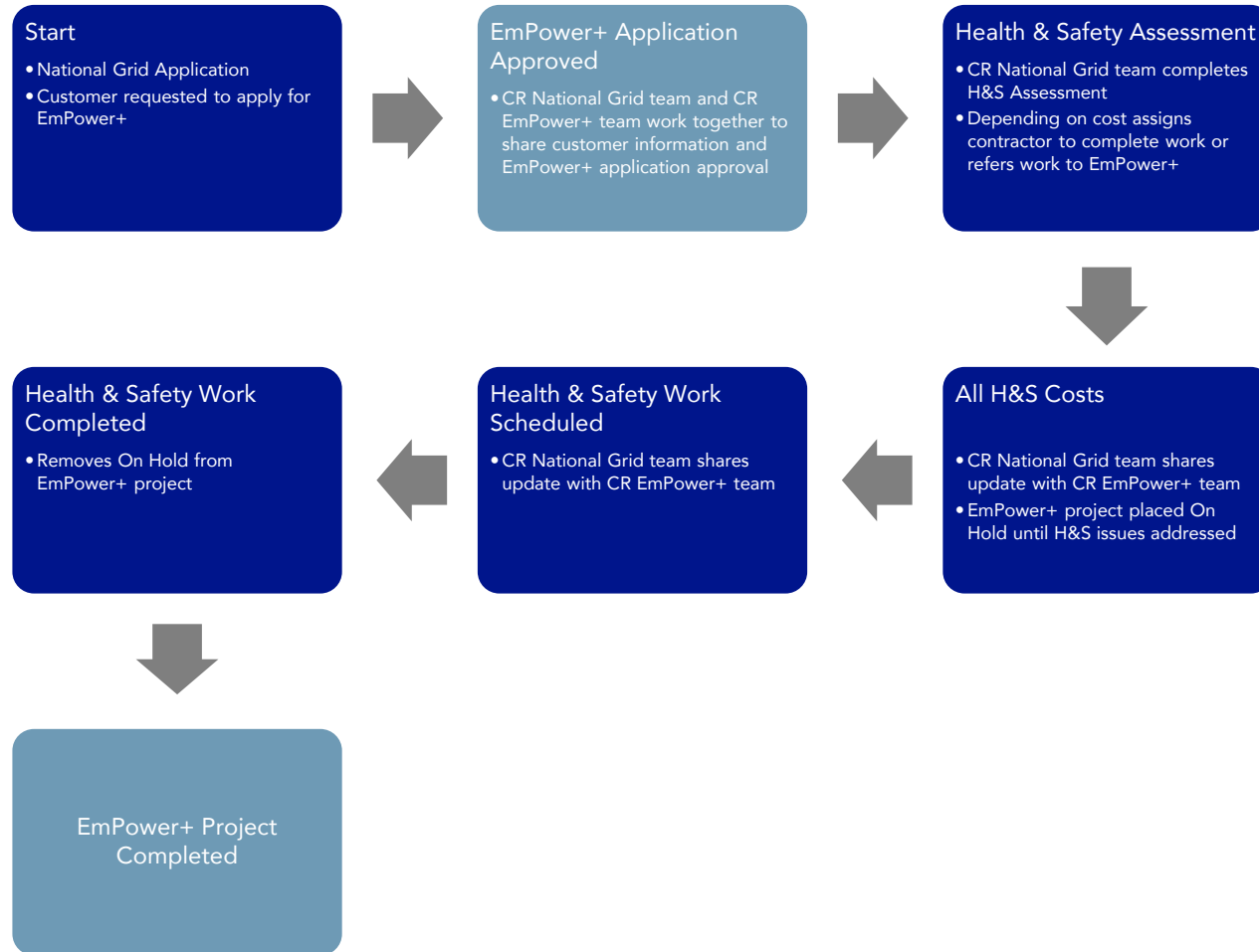
Funding can cover a range of upgrades, with prioritization for core energy efficiency improvements, including:

- Air sealing to reduce drafts.
- Added insulation to keep your home more comfortable.
- Replacement of old-style light bulbs with high-efficiency lighting.
- Installation of clean heating and cooling heat pumps.
- Limited health and safety measures.

See the [EmPower+ Eligible Measures List](#) in the EmPower+ Program Manual (Section 5.15) for the full list.



# Process Overview Starting from National Grid Application

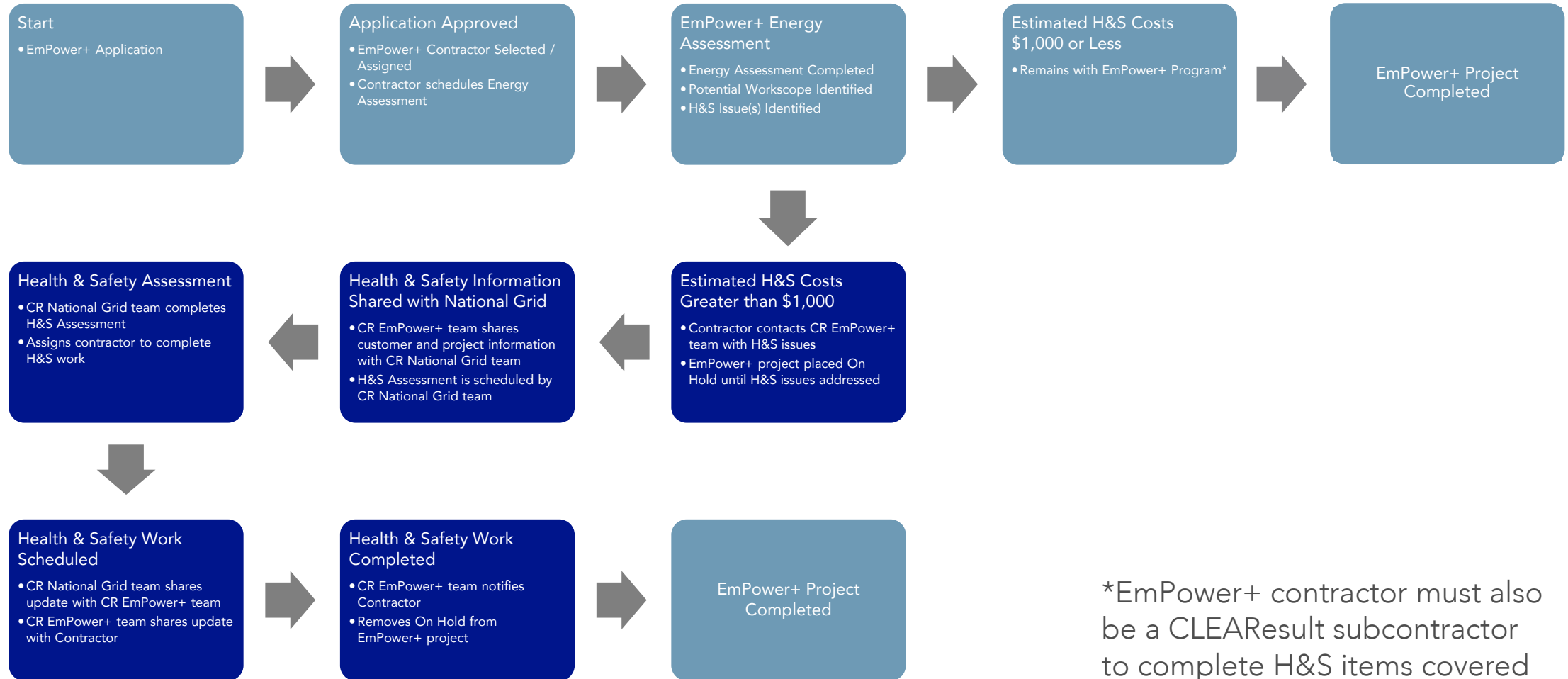


\*EmPower+ contractor must also be a CLEAResult subcontractor to complete H&S items covered by National Grid.





# Process Overview Starting from EmPower+ Application



\*EmPower+ contractor must also be a CLEAResult subcontractor to complete H&S items covered by National Grid.



# How to Become a Weatherization Health & Safety Subcontractor

Contractors interested in participating in National Grid's WH&S Program must be approved by the CLEAResult Implementation team for program participation as an enrolled subcontractor. Once approved, **Level 2 background checks will need to be completed by all employees who will be performing work for National Grid.**

To enroll as a subcontractor, you will need to provide:

1. Copy of Nassau County, Suffolk County, and/or New York City license(s);
2. Certificate of Insurance with the Certificate Holder as:
  - CLEAResult Consulting Inc.  
620 Johnson Ave., Suite 1A  
Bohemia, NY 11716
  - Proof of Workers' Compensation
  - Employers' Liability (minimum \$500k aggregate, \$100k occurrence)
  - Commercial General Liability (minimum \$2m aggregate, \$2m occurrence)
  - Automobile liability - combined single limit (\$1m aggregate)
  - Professional liability coverage (\$1m aggregate, \$1m occurrence)



# How to Become a Weatherization Health & Safety Subcontractor (continued)

3. Copy of your company's W-9 with EIN;
4. Hourly labor rates (general idea);
5. Flat rates (general idea);
6. Name, title, and contact information for primary company representative (matching the W-9).

## ✓ Optional:

- Two (2) professional references
- One (1) personal reference
- QA/QC scores from previous program involvement

## ✓ For more information, contact:

- |  |  |
|--|--|
| • Michele Bontempi   | • Jen Bixler   |
| • 631-813-0099   | • <a href="mailto:Jen.Bixler@clearesult.com">Jen.Bixler@clearesult.com</a> |
| • <a href="mailto:Michele.Bontempi@clearesult.com">Michele.Bontempi@clearesult.com</a> |  |



# How to Become an EmPower+ Participating Contractor

Contractors interested in providing energy efficiency services to Low and Moderate Income (LMI) households through the EmPower+ Program, must be approved by NYSERDA for program participation. It is expected that businesses/organizations applying to become a Participating Contractor are well established with the equipment and knowledge necessary to deliver high quality home performance services.

- ✓ Review Participation Requirements
  - [Section 2.4 How to Become an EmPower+ Participating Contractor](#)
  - [Section 5.4 EmPower+ Contractor Certifications](#)
- ✓ Read and Understand the current Participation Agreement
  - [Section 2 Contractor Participation](#)
- ✓ Submit Residential Programs Contractor Application and other required documentation

Contractors interested in joining should send an email to [support.residential@nyserda.ny.gov](mailto:support.residential@nyserda.ny.gov) with their company name, primary contact, address, and a request for information regarding [EmPower+ participation](#).

# Weatherization Health and Safety Program

## Next steps...

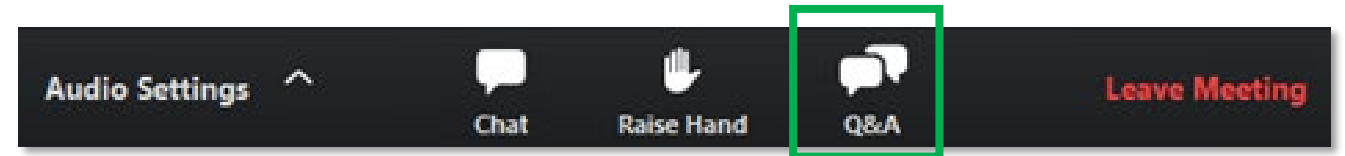
- ✓ Launch date will be announced soon
- ✓ Follow up contractor webinar for systems/process training
  - Webinar participants will be sent notification when this training is scheduled

Webinar recording and a PDF of the slide presentation will be available on NYSERDA's Contractor Support website: <https://hpwescontractorsupport.com/webinars/>



# Questions

1. Click the Q&A icon to ask questions.



# Q & A

**Q: How is the Weatherization Health and Safety program (WH&S) different than what is currently available for gas customers?**

**A:** The Weatherization Health and Safety program (WH&S) provides assistance with funding for the identification and remediation of potential health and safety issues which may impede other energy efficiency related work. This programs enables the completion of EmPower+ projects.

**Q: Are health & safety issues resolved by the EmPower+ contractor or a different contractor?**

**A:** If the EmPower+ contractor is qualified to resolve the H&S issue, and a participating subcontractor with WH&S, they may proceed after approval from the CR National Grid team (over \$10k requires additional review).

**Q: Will gas customers be eligible for heat pump incentives?**

**A:** Eligibility for Air Source Heat Pump incentives will continue to follow EmPower+ rules/requirements. Currently, natural gas heating units are NOT eligible for replacement in EmPower+.

# Q & A

**Q:** For customers that participate in this program is there a separate budget for H&S measures beyond the normal EmPower+ budget?

**A:** Yes, National Grid will cover the cost of H&S measures beyond the EmPower+ scope of work.

**Q:** If an EmPower+ contractor identifies a barrier, who determines if it is a valid barrier, who will do the work, and how the contractor will be paid?

**A:** If a H&S barrier is determined at the EmPower+ visit, the contractor notifies the CR EmPower+ team ([support.residential@nyserda.ny.gov](mailto:support.residential@nyserda.ny.gov)). Then a H&S Assessment will be performed by the CR National Grid team to confirm the H&S barrier.

If the EmPower+ contractor is qualified to remediate the barrier and a participating subcontractor to WH&S, the EmPower+ contractor will be assigned the work. Otherwise, it will be assigned to a WH&S contractor.

Contractors will be paid by National Grid if it goes through WH&S and measures going through EmPower+ will be paid by NYSERDA.



# Q & A

**Q: Do EmPower+ contractors currently report H&S "barriers" to CLEAResult/EmPower+?**

**A:** EmPower+ contractors should be indicating if a project has a barrier preventing EmPower+ work.

**Q: Is this H&S program only for National Grid customers that live downstate, like NYC?**

**A:** Yes, the customer must be a National Grid residential account holder with an active natural gas service located within the KEDLI (Nassau, Suffolk, Far Rockaway Queens) or KEDNY Kings (Brooklyn) and Richmond (Staten Island) service territory.

**Q: If my company is already an EmPower+ Participating Contractor, do we still need to apply for this program participation?**

**A:** If your company wants to complete the National Grid WH&S measures, then yes, your company will also need to enroll as a subcontractor for WH&S. See slides 11 and 12 for more information or email: [ngridwhands@clearesult.com](mailto:ngridwhands@clearesult.com).

# Q & A

**Q:** In the instance where a contractor is both an EmPower+ contractor as well as a CLEAResult contractor, is that contractor able to utilize subcontractors for specialized work such as asbestos removal or roof repair/replacement?

**A:** This would require further review and will be discussed offline. We are open to discussions to help make this work!

**Q:** How much money is being allocated to this new program. Are there limits, for each client.

**A:** Funds are available through March 2027. Any project over \$10k requires further review before approval.

**Q:** Who does the contractor or customer call about requests for National Grid WH&S?

**A:** Customers can call 631-228-7221 for more information and Contractors can call Michele Bontempi at 631-813-0099. Both Customers and Contractors can also email [NGridWHandS@clearesult.com](mailto:NGridWHandS@clearesult.com).

# Q & A

**Q:** In my experience, there is a small percentage of projects that are deemed not doable because of a barrier. Will the program be expanded to other items such as weatherization. EmPower+ does not cover the costs of doing deep retrofits.

**A:** This program only funds the predetermined Health and Safety measures outlined in slides 6 and 7. Weatherization specific measures would go through NYSERDA's EmPower+ Program.

**Q:** Are there guidelines for the maximum H&S costs?

**A:** Projects over \$10k require further review before approval.

**Q:** Are funds available for Asbestos abatement?

**A:** Yes