

## Determination of EmPower+ Work Scopes and Incentive Caps

### Overview

- A. For an overview of customer incentives, including Tier 1 (Low-Income) and Tier 3 (Moderate-Income) project caps, please refer to Section 3.1 of the [Program Manual](#).
- B. Projects with fossil fuel heating equipment needing replacement are only eligible for replacement through the No-Heat process, during the heating season. Please refer to Section 5.9 of the [Program Manual](#) for project requirements.
- C. For projects with one or more rental units, please refer to Section 5.19 of the [Program Manual](#) for project level incentive caps.
- D. For projects with all pre-qualified measures, health and safety measures are capped at \$1,000 per project for Tier 1 (Low-Income) eligible households and \$500 per project for Tier 3 (Moderate-Income) eligible households with no additional project level cost effectiveness requirements. For all other scenarios, health and safety measures will be considered as part of the overall project level cost effectiveness. Please refer to Section 5.15 of the [Program Manual](#) for additional information.
- E. Program implementation staff will ensure that incentive caps are maintained, and that proposed work scopes are consistent with current guidelines and the needs of the home.
- F. In situations where a Tier 1 (Low-Income) project work scope is deemed reasonable, but exceeds funding limits, the household can consider working with a Clean Energy Hub for other funding opportunities which may include coordinating the project with a Weatherization Assistance Program (WAP) contractor. In addition, the household may consider low-interest financing through Green Jobs Green New York for the cost above Program caps.

### Direct Install

For all Participating Contractors approved to provide energy efficiency services to Tier 1 (Low-Income) and Tier 3 (Moderate-Income) households, at the time of the audit, the household must be evaluated for Direct Install Measures. Please refer to Section 5.14 of the [Program Manual](#) for Direct Install procedures.

### Additional Measures

- A. Participating contractors are required to provide comprehensive home energy assessment reports and work scopes for further recommended measures to the program implementer for approval using an approved audit instrument to determine which measures are most cost effective.
- B. In situations where variations in procedure are required, the participating contractor must first discuss and document potential changes with the program implementer.

## Revision History

July 2025 – Under Overview, added language to refer the customer to a Clean Energy Hub and Green Jobs Green New York for other funding opportunities instead of NYSERDA.