

Session Facilitators:

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MyEnergy End User Training

Weatherization Agency Representatives



NYSERDA

Overview and General Navigation

GENERAL NAVIGATION

- ◆ How to Register/Login to MyEnergy
- ◆ How to Modify My Profile
- ◆ How to Access the Learning Center
- ◆ How to Request Support in My Energy
- ◆ How to Search for a Hub

How to Register/Login to MyEnergy

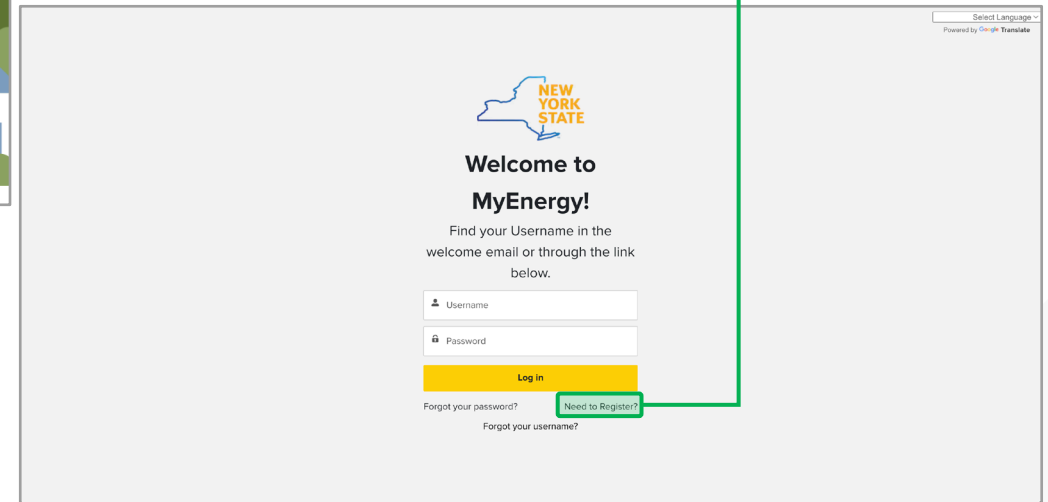
How to Register to MyEnergy as a First Time Resident User?

Step 1. Navigate to MyEnergy in Your Browser and Select **Login/Register**



MyEnergy Portal Link
Plan.MyEnergy.ny.gov

Step 2. Click **Need to Register?**



How to Register to MyEnergy as a First Time User?

Step 3. Enter you Contact Information and Click **Next**

Register for MyEnergy

Please enter your contact information

* First Name

* Last Name

* Email

* Phone

* Username

NEXT

Contact Information Needed for Registration:

The following information will be needed to register for MyEnergy

- First Name
- Last Name
- Email
- Phone
- Username
(ExampleUsername@youremail.com)

How to Register to MyEnergy as a User with Existing Login Credentials?

Step 4. Users with NYSERDA login credentials will use the same credentials, if you need to reset your password Click **Forgot Password**

NEW YORK STATE

Services News Government

MyEnergy Learn About All-Electric Homes Login/Register

Register for MyEnergy

Welcome Back!

It looks like an account has already been created using this email. If you need assistance accessing your account, please use the **"Forgot Password"** option or contact our support team for further help

LOG IN

Step 5. Enter Username and Click **Request Password Reset**

PASSWORD RESET

MyEnergy

To reset your password, we'll need your username.
We'll send password reset instructions to the email address associated with your account.

Username

Request Password Reset

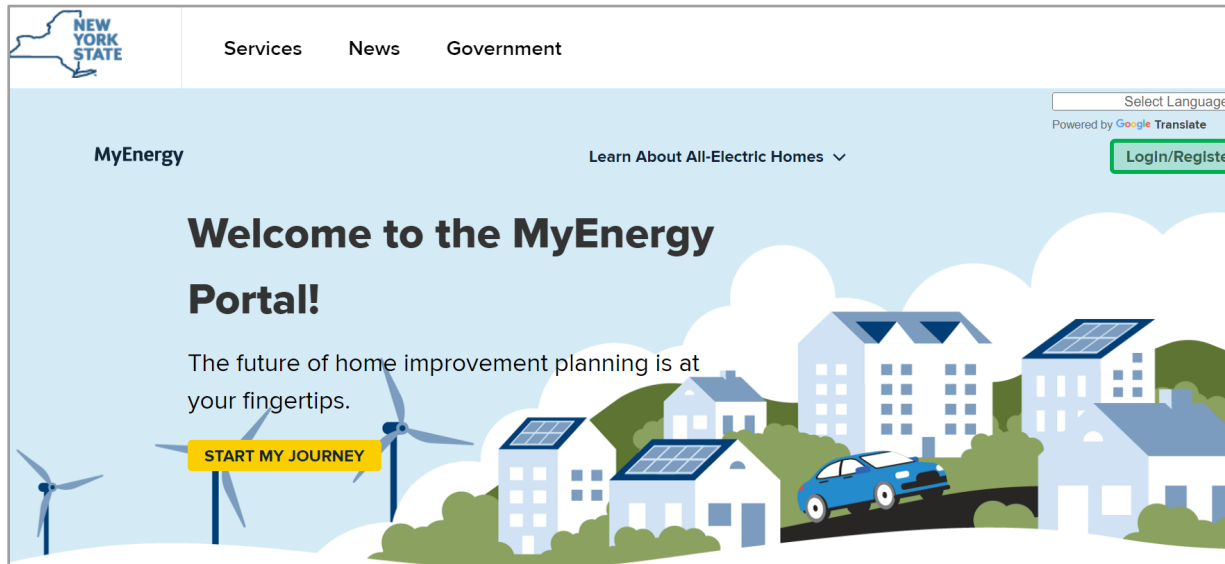
Cancel

Requesting Password Reset:

You will receive password reset instructions to the email address associated with your NYSERDA portal account

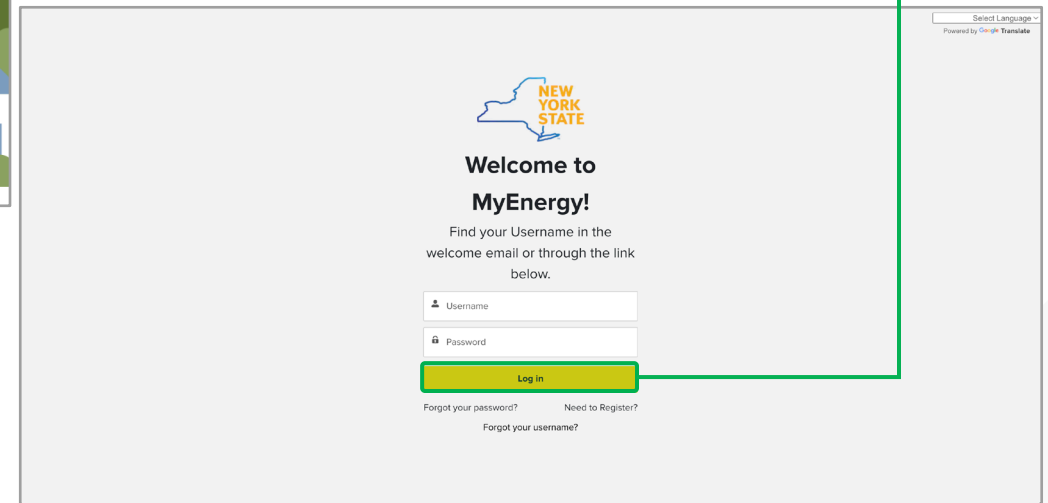
How to Login to MyEnergy?

Step 1. Navigate to MyEnergy in Your Browser and Select **Login/Register**



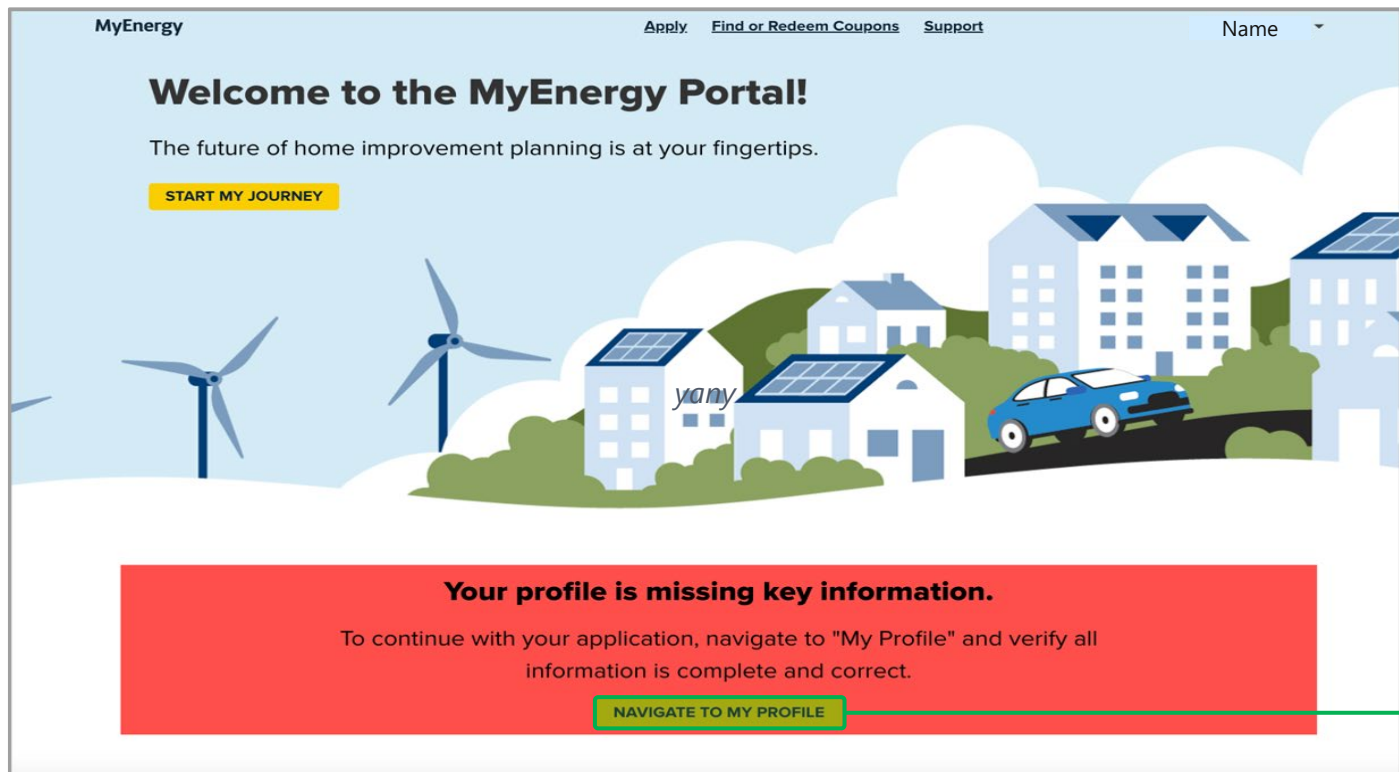
MyEnergy Portal Link
Plan.MyEnergy.ny.gov

Step 2. Enter Credentials and Click **Login**



How to Modify my Profile

How to Modify my Profile?




Step 0. If missing key information, **an Error widget** will appear **on your home page**

How to Modify my Profile?



Step 1. Once logged in, Select the **Drop-Down arrow** next to Click **My Profile**

How to Modify my Profile?



Services

News

Government

MyEnergy

Learn About All-Electric Homes

My Projects

Support

Select Language

Powered by Google Translate

Name

Name

Name

Company Name

Phone

Retailer

Email

Mobile

Address

Edit

Step 2. Click **Edit**

How to Modify my Profile?

* = Required Information

About

* Name

First Name

* Last Name

Company Name

Phone

Retailer

--None--

Contact

* Email

Mobile

Address

Search Address

Street

City

State/Province

Zip/Postal Code

Country

Cancel Save

Step 3. Enter About/Contact Information and Click **Save**

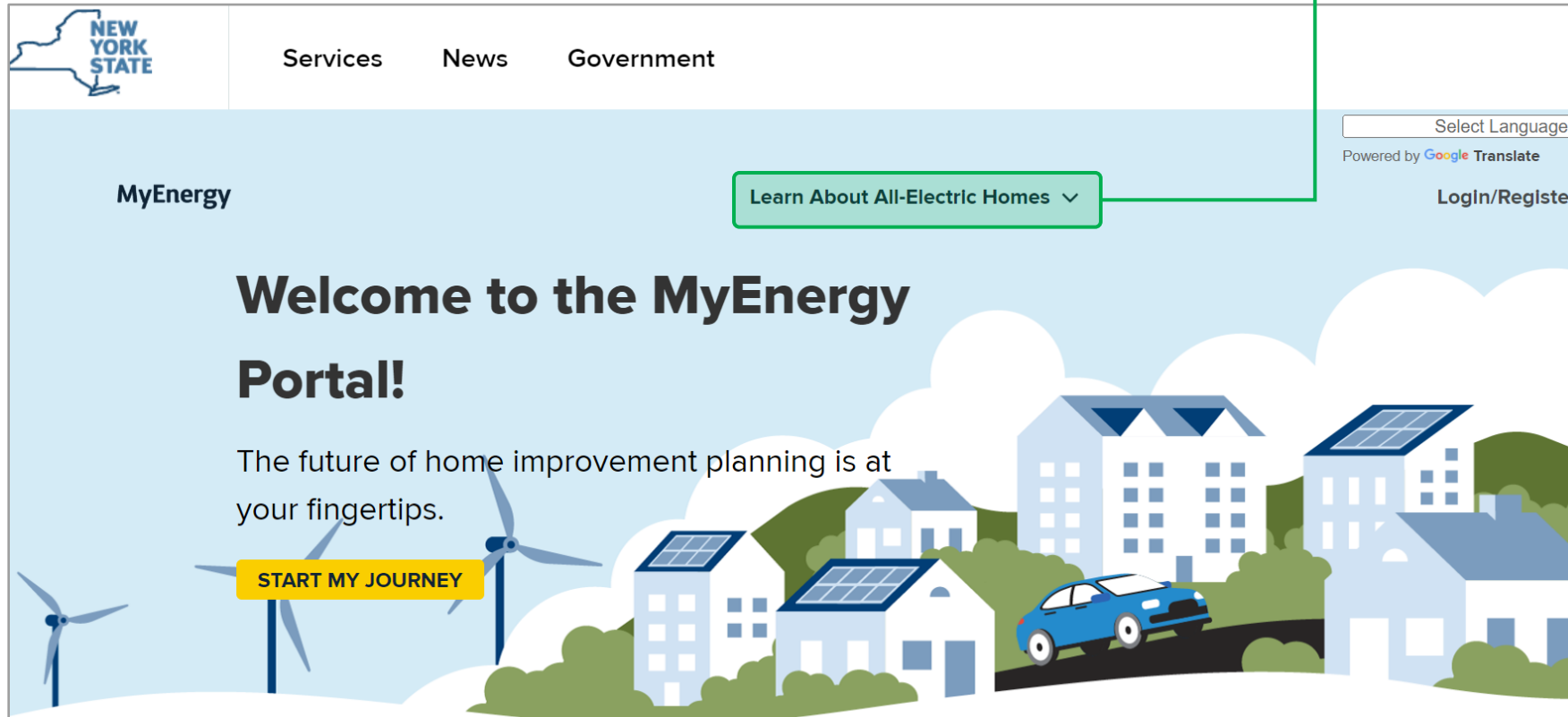
Required Profile Information:

First Name, Last Name, Email, Phone, and Mailing Address

How to Access the Learning Center

How to Access the Learning Center?

Step 1. Open MyEnergy Home Page and Click **Learn About All-Electric Homes**



Learning Center Link
MyEnergy.ny.gov

How to Request Support

How do I Request Support?

Step 1: Navigate to MyEnergy Home Page and select **Support**

Step 2: Request Support through **Email or **Call****

The screenshot shows the MyEnergy portal with the following elements:

- Top Navigation Bar:** Includes the New York State logo, 'Services', 'News', and 'Government' links.
- MyEnergy Header:** Contains 'Learn About All-Electric Homes' (with a dropdown arrow), 'My Projects', and a highlighted 'Support' button.
- Main Content Area:** Features a large 'Welcome to the MyEnergy Portal!' message, a subtitle 'The future of home improvement planning is at your fingertips.', and a yellow 'START MY JOURNEY' button.
- Support Section:**
 - Navigation:** 'MyEnergy', 'Learn About All-Electric Homes', 'My Projects', and 'Support' (highlighted with a yellow underline). A 'Name' dropdown is on the right.
 - Email Us:** A button to request support via email. Below it, text states: 'If you have questions about NYSERDA programs, your application, or need assistance with the MyEnergy portal please complete and submit the below form. A NYSERDA representative will be sent an email on your behalf, and you can expect to receive a response within 24 hours.' A form with fields for 'Subject', 'Description', and 'Request Type' (set to '--None--') is provided, along with a label 'Please enter an Enrollment Number OR Application Id:'.
 - Call Us:** A button to request support via phone. Below it, text states: 'If you'd rather speak directly to a NYSERDA representative you can connect with us at one of our phone numbers listed below. English and Spanish speaking representatives are available to assist you.' The phone number '518-862-1090' or '1-866-NYSERDA (Toll free)' is listed, along with hours: '8:30 a.m - 5:00 p.m., Monday through Friday'.

Requesting Support via the **Email Us** form

MyEnergy

Learn About Home Energy Upgrades ▾

My Projects

MyEnergy

Learn About Home Energy Upgrades ▾

My Projects

Support

Select Language ▾

Powered by Google Translate

Uthman Aziz ▾

Email Us

If you have questions about NYSERDA programs, your application, or need assistance with the MyEnergy portal please complete and submit the below form.

A NYSERDA representative will be sent an email on your behalf, and you can expect to receive a response within 24 hours.

* Subject

* Description

* Support Type

--None--

SEND EMAIL

Update subject with high level description of your inquiry followed by supporting details to assist in mitigation strategy

Application and Enrollment number can be found within the "My Projects" tab



Thank you for emailing us a question. A NYSERDA representative will follow-up directly with you at the email address associated to your MyEnergy profile.

Email Us

If you have questions about NYSERDA programs, your application, or need assistance with the MyEnergy portal please complete and submit the below form.

A NYSERDA representative will be sent an email on your behalf, and you can expect to receive a response within 24 hours.

Call Us

If you'd rather speak directly to a NYSERDA representative you can connect with us at one of our phone numbers listed below. English and Spanish speaking representatives are available to assist you.

Phone Number: [518-862-1090](tel:518-862-1090) Or [1-866-NYSERDA](tel:1-866-NYSERDA) (Toll free)
Hours: 8:30 a.m - 5:00 p.m. ET, Monday through Friday

Requesting Support via the **Call Us** form

Call Us

If you'd rather speak directly to a NYSERDA representative you can connect with us at one of our phone numbers listed below.

English and Spanish speaking representatives are available to assist you.

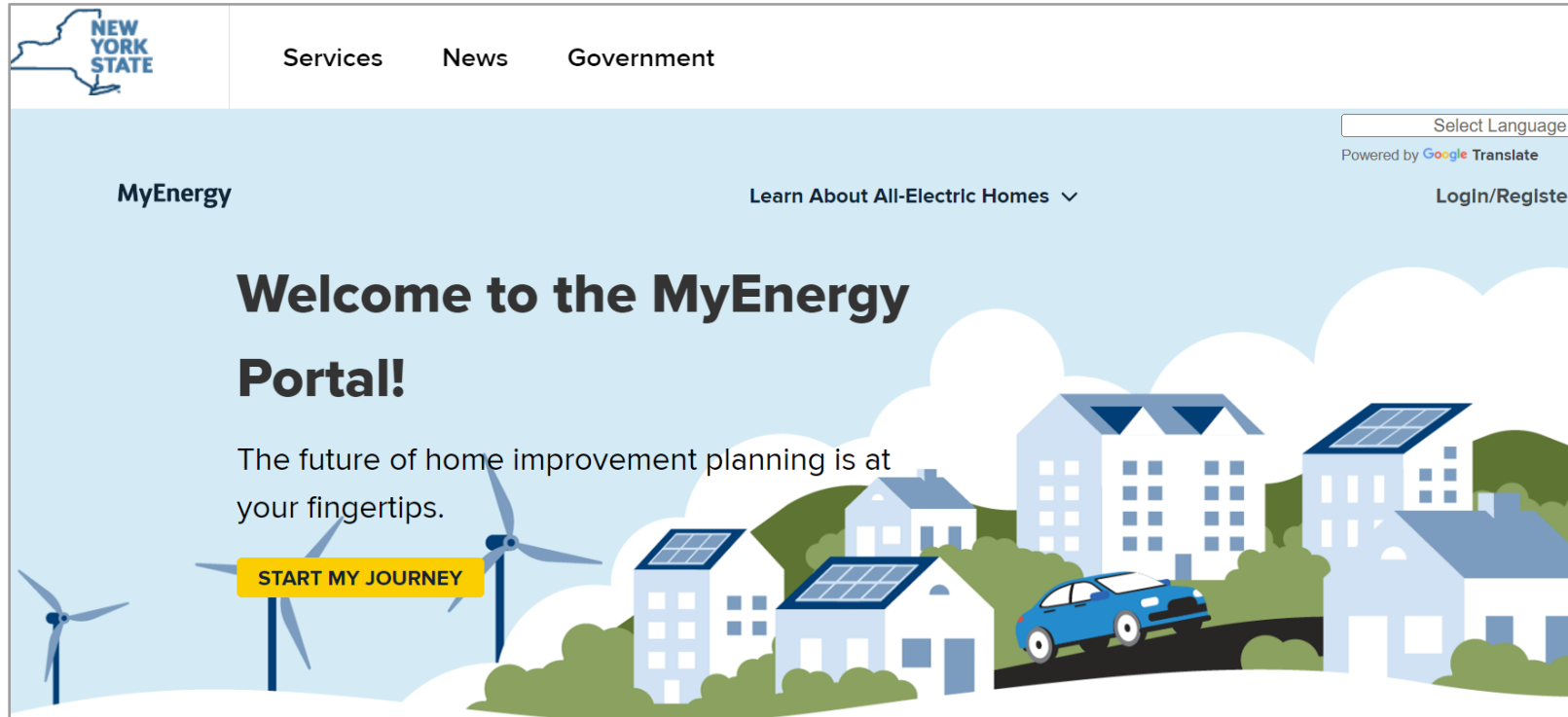
Phone Number: [518-862-1090](tel:518-862-1090) Or [1-866-NYSERDA](tel:1-866-NYSERDA) (Toll free)

Hours: 8:30 a.m - 5:00 p.m., Monday through Friday

The screenshot shows a web form titled 'Support' with a dropdown menu for 'Your Name'. Below the title is a 'Call Us' button. A green line points from the 'Call Us' button in the main text to this button in the form. Below the button, the form contains the same text as the main text: 'If you'd rather speak directly to a NYSEERDA representative you can connect with us at one of our phone numbers listed below. English and Spanish speaking representatives are available to assist you.' Below this text, the form displays the phone number '518-862-1090 Or 1-866-NYSERDA (Toll free)' and the hours '8:30 a.m - 5:00 p.m., Monday through Friday'. A green line points from the phone number in the main text to the phone number in the form.

When possible, have your contact information and/or application number on file available to assist the agent in locating your records

Where does my Request for Support go?



MyEnergy Support Information:

The routing of each Support Type varies based on the audience submitting questions. The following showcases which questions will be routed to

- Application Support -> Routes to TRC
- Whole Home Project -> Routes to CLEAResult
- Appliance Support -> Routes to TRC
- General Process Support -> Routes to TRC
- Other -> Routes to TRC (*May get reassigned to CLEAResult*)
 - All Support Types require an Application Number OR Enrollment Number except for "Other"

Application Management

APPLICATION MANAGEMENT

- ◆ How to Submit an Application
- ◆ How to View an Application

How to Submit an Application

How to Submit an Application

Points to Remember

- Be sure to complete each section. If you need more time, you can save your application and return to it at any time.
- Make sure the contact person listed on the application is the same person listed on the electric utility bill.
- You will need to upload the most recent electric utility bill and required eligibility documents with your application submission. If you don't have them now, you can save your application and return to it when you have the documents available.
- '*' Indicates a required field. You must fill out this field to proceed with your application.

Need help?

Call us at: 866-NYSERDA, or email us

- **EmPower+ Support:** info.residential@nyserda.ny.gov
- **AUP Support:** AUP@nyserda.ny.gov

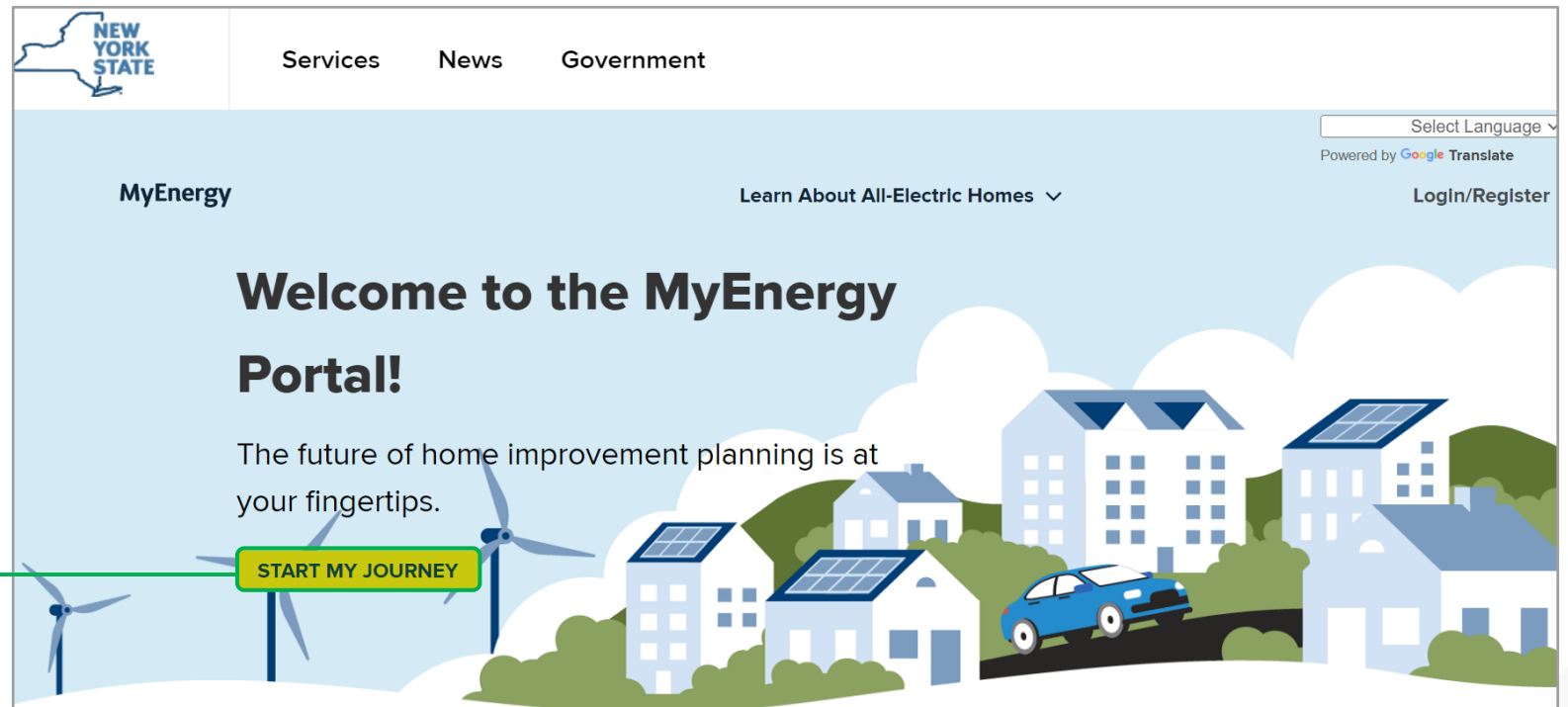
How to Submit an Application

The following information will need to be filled out throughout the application process

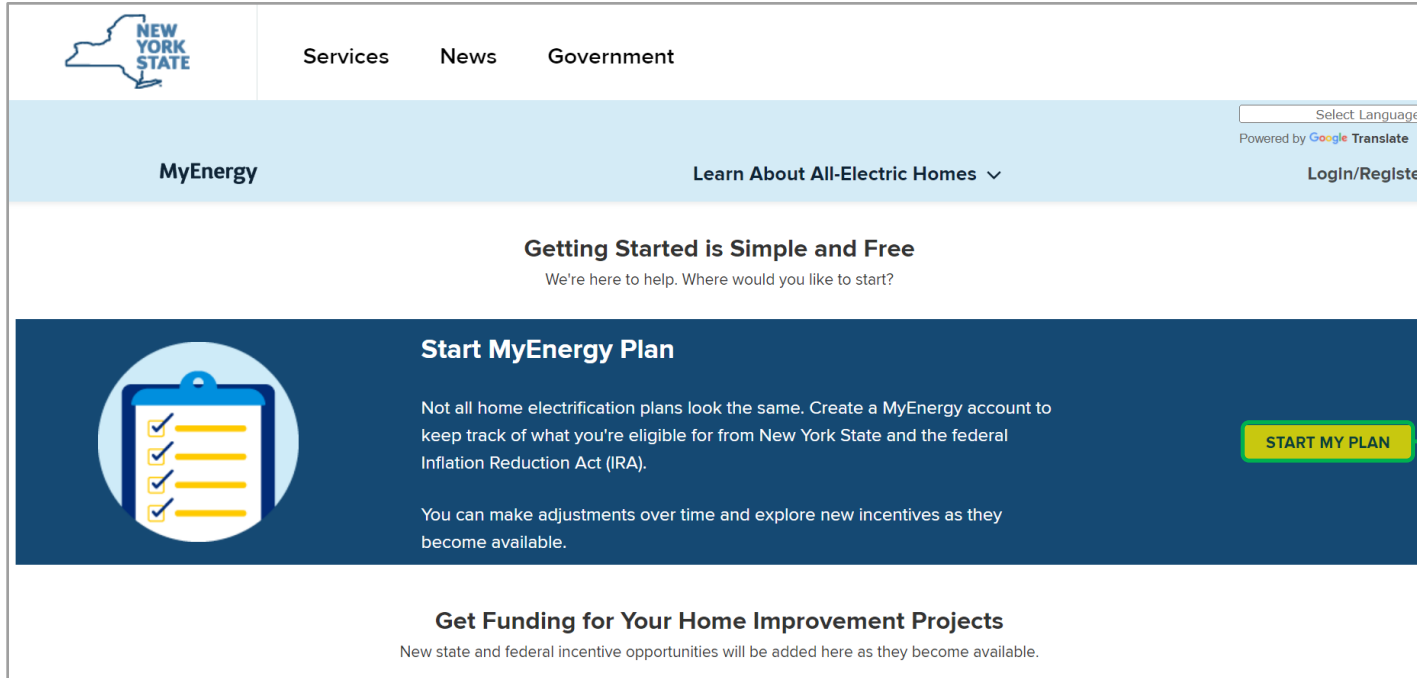
1. Applicant Information
2. Assistance Information
3. Physical Address Information
4. House Gross Income Range
5. Home Improvement Project Type
6. Eligibility Details
7. Appliance Information (for AUP)
8. Your Contact Information
9. Site Location
10. Landlord Information
11. Utility Information
12. Partner Information
13. Household Member Information
14. Categorical or Income and Utility Bill Documentation
15. eSignature

How to Submit an Application?

Step 1: Navigate to MyEnergy Home Page and Click **Start My Journey**



How to Submit an Application?



The screenshot shows the MyEnergy website. At the top, there's a navigation bar with the New York State logo, 'Services', 'News', and 'Government'. Below this is a light blue banner with 'MyEnergy' on the left, 'Learn About All-Electric Homes' with a dropdown arrow in the center, and 'Login/Register' on the right. A 'Select Language' dropdown and 'Powered by Google Translate' are also visible. The main content area has the heading 'Getting Started is Simple and Free' with the subtext 'We're here to help. Where would you like to start?'. Below this is a dark blue section titled 'Start MyEnergy Plan' featuring a clipboard icon with a checklist. The text explains that not all home electrification plans are the same and that users can create a MyEnergy account to track eligibility for New York State and federal Inflation Reduction Act (IRA) incentives. It also mentions that users can make adjustments over time as new incentives become available. A yellow 'START MY PLAN' button is positioned to the right of this text. Below the dark blue section is a white section titled 'Get Funding for Your Home Improvement Projects' with a note that new state and federal incentive opportunities will be added as they become available.

Step 2. Click **Start My Plan**

Projects Currently Available

- Weatherization
- Heat Pump Dryers
- Home Energy Assessment

Application Example:

For this Example, we will be going through the application process for **Weatherization**

Step 3. Enter **Applicant Information**, select your role & if applicable, select who you are applying on behalf of

Get Started

The Applicant must be the Property Owner if the dwelling unit is Property Owner occupied.

* I am submitting on behalf of...

- ☒ Property Owner
☐ Renter

If you are submitting this application on behalf of someone else ("the applicant"), you should only proceed if you have the applicant's express consent to do so. Submitting an application without the applicant's consent may constitute a violation of the Contractor Participation Agreement and could result in termination from the Program.

☒ I certify that I have received the consent of the applicant to submit this application on their behalf. I understand that only the Applicant may sign the attestation that is submitted with this application.

Application Information:

- Submitting an application can be completed by a
 - Homeowner
 - Renter
 - Regional Clean Energy Hub
 - Weatherization Agency
- Hubs and Weatherization Agencies can submit an application on behalf of a Homeowner or Renter

NEXT

How to Submit an Application?

Step 4. Enter **Referral Agency Information**



Referring Agency Screening

This script has been automatically saved, in order to resume in the future: [Copy the link](#) or [Email me the link](#)

Referring Agency Screening

*** On the basis of the information provided by the applicant, the Agency Representative has determined the household eligible for Tier 1 - Low Income Services?**

☒ Yes ☐ No

Entity Certifying Eligibility

-- Clear --

N/A

WAP Agency

Utility

Referring Agency Screening:

Select Yes, then WAP Agency as the Entity Certifying Eligibility. This will bypass additional income screening steps

How to Submit an Application?

☐ Select this box if the address above is incorrect. A field to update your project address will then be displayed.

Step 5. Enter **Physical Address Information** and Click **Next**

* Building Type

* Number of Units

* Number of Bedrooms ⓘ

* Number of People in Household ⓘ

Household includes all individuals living in the dwelling unit, except roomers and boarders who rent a room(s) within a dwelling unit are excluded from the household count. Full-time students who can be claimed as a dependent on another's tax return are excluded from the household count for the rental unit.

Physical Address Information:

- Number of People in Household:** If the household includes more than 10 people, please enter 10 as the maximum value.

How to Submit an Application?

Step 6. Select **Home Improvement Project Type** and Click **Next**

Home Improvement Project Type

Home Improvement Project Type

* Are you looking for an appliance or considering a whole home upgrade?

-- Clear --

Appliance

Whole Home Upgrade

SAVE FOR LATER PREVIOUS NEXT

MORE INFORMATION ABOUT AVAILABLE OPTIONS:

You may only apply to participate in one type of home improvement project at a time. Once you have completed your project you can return to complete a new application.

Appliance

I am looking to purchase and install:

- An electric heat pump clothes dryer

Whole Home Upgrade

After completing a residential energy audit, I am looking to install one or more of the following:

- Air sealing, insulation, and ventilation
- Electrical service upgrade (panel box)
- Electrical wiring upgrade
- Heat pump water heaters
- Heat pumps

Available Project Types:

Residents may only participate in **one** project at a time; therefore, they have the option to select between **Appliance** or **Whole Home Upgrade**

Step 7. Review **Eligibility Details** then Select **Continue Application**

Income Determines:

1. Eligibility to participate in EmPower+
2. Eligibility to participate in AUP
3. Eligibility to participate in Comfort Home

How to Submit an Application?



Appliance Information

This script has been automatically saved, in order to resume in the future: [Copy the link](#) or [Email me the link](#)

Appliance Information

Participating Contractors can provide appliance installations, electrical wiring and panel upgrades as well as rebates for the electrical wiring and panel upgrades with the Participating Contractor Installation Coupon. Your answer to these questions will help NYSERDA assist you in connecting with a Participating Contractor in your area, if needed. The Participating Contractor list can be found here: <https://www.nyserderda.ny.gov/-/media/Project/Nyserda/Files/Programs/Appliance-Upgrade-Program/Appliance-Upgrade-Program-Participating-Contractors.pdf>

* If you currently have a clothes dryer, what is the fuel type?

☐ Electric ☐ Gas ☐ Propane ☐ I currently don't have a clothes dryer

Once your application has been submitted, you will receive a link to upload a geotagged photo of your existing clothes dryer. If you do not have a clothes dryer, then please submit a photo of the location where you intend to install your new clothes dryer.

* Select your desired participating retailer

* Do you anticipate that you will install the new appliance yourself, or will you need a contractor to perform the installation on your behalf? If you do not know this answer, then please select "Contractor". Your answer to this question will not impact your eligibility to the Appliance Upgrade Program.

☐ Self-Install ☐ Contractor

Step 8. For Appliance Upgrade Applications, Enter **Appliance Information** and Click **Next**

Step 9. Click **Next**

For AUP, Upload a Photo of the Existing Appliance:

- The appliance photo should be clear and visible, showing the entire appliance and its controls



SAVE FOR LATER

PREVIOUS

NEXT

How to Submit an Application?

Step 10. Enter **Your Contact Information** and Click **Next**

✓

✓

✓

✓

✓

✓

○

●

●

●

●

●

●

●

●

●

●

Your Contact Information

Your Contact Information

* First Name

Middle Initial

* Last Name

.....

Suffix

* Primary Applicant Language

English

* Primary Phone

(123) 456-7890

Secondary Phone

SAVE FOR LATER

PREVIOUS

NEXT

NEW YORK STATE

NYSERDA

34

Step 11. Confirm **Site Information** and Click **Next**

Updating Addresses:

If the listed Mailing Information is the same as listed, select the box. If it is not, update the mailing address below

Mailing Information

☐ Select this box if the Mailing Address is the same as the Site Address.

Mailling Address

Apartment,Sulte, etc.

* City

* State

* Postal Code

SAVE FOR LATER

PREVIOUS

NEXT

Step 12. Enter **Homeowner Information** and Click **Next**

[illegible]

Step 13. Enter **Utility Information** and Click **Next**

Adding Special Requirements:

Under Utility Information, add any occupant health issues or special requirements a contractor needs to be aware of if applicable

Issues or special requirements the contractor needs to be aware of. Adding concerns, such as a leaking roof, inoperable refrigerators, or faulty plumbing (maximum length 2,000 characters):

SAVE FOR LATER

PREVIOUS

NEXT

Under Utility Information, add any occupant health issues or special requirements a contractor needs to be aware of if applicable

List any occupant health issues or special requirements the contractor needs to be aware of. Identify any immediate building concerns, such as a leaking roof, inoperable refrigerators, or faulty heating equipment (maximum length 2,000 characters):

How to Submit an Application?

Step 14. Enter **Partner Information** and Click **Next**

[illegible]

How to Submit an Application?

Step 15. Review all of the Information entered for this Application and Click **Next**

Review

Please review the following information

Program Information

Upgrade Type:

Contractor Selection:

1234567890

SAVE FOR LATER PREVIOUS NEXT

Application Review:

The following information entered will need to be verified before clicking Next

- Applicant Information
- Program Information
- Address Information
- Award Letter and Referral Information
- Household Information
- Household Income Information
 - Renter Information*
 - Homeowner Information*
 - Utility Information
- Partner Information

** This information will display based on whether the applicant is a Homeowner or Renter, or applying on behalf of one*

How to Submit an Application?

Step 16. Click **Upload Files** to upload required documentation and Click **Next**

Include a copy of complete Gas Utility Bill or bill from Fuel Supplier if heating by propane, oil, kerosene, wood, or coal.

Utility Documents

Name	File Upload	Existing File Name	Status
Natural Gas Bill or Usage Waiver	<div><div>Upload Files</div><div>Or drop files</div></div>		
Electric Bill	<div><div>Upload Files</div><div>Or drop files</div></div>		

Other Documents

File Upload	Existing File Name	Status
<div>+ New Document</div>		

SAVE FOR LATER

PREVIOUS

NEXT

What Documents should I upload?:

- Natural Gas bill or Usage Waiver
- Electric Bill

NEW YORK STATE

NYSERDA

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How to Submit an Application?



Sign your application

This script has been automatically saved, in order to resume in the future: [Copy the link](#) or [Email me the link](#)

Sign your application

To finish your application, click the button below to sign it electronically. This will take you to eSignature to complete the process.

Please verify pop-up blockers are disabled in your browser settings, or ensure pop-up blockers are disabled for this page.

- Using Safari? Click [here](#) for steps to allow pop-ups.
- Using Chrome? Click [here](#) for steps to allow pop-ups.

Sign your Application

PREVIOUS

NEXT



[Services](#)[News](#)[Government](#)

MyEnergy

Step 17.
Click **Next** to download the application for customer signature. Note: Pop-up blockers may prevent users from downloading the pdf

Step 18. Click on the **MyEnergy** tile at the top of the page to return to the home page

How to Submit an Application?

My Projects

Records per Page 20

Project Name	Applicant Name	Application Number	Status	Primary Contractor A...	Created Date
Admin - 12 Wo...			Unsubmitted		9/19/2024, 07:22 AM PDT

Step 19. Scroll to find the **Unsubmitted** project in the **My Projects** table and Click into the **Project Name**

Documents

Name	File Upload	Existing File Name	Status
Signed Application	Upload Files Or drop files		

Step 20. Click **Upload Files** to upload the Signed Application and confirm the document and project statuses are updated to **Submitted**

MyEnergy

Success Record updated successfully

Apply Support Harry

Project

+ Follow Download Completed Application

To download the application for customer signature, click the button above. Once you have obtained signature, return to this page via the "My Projects" section in the home page, and click "Upload Files" to upload the signed application. Please ensure pop-up blockers are disabled on this page.

Documents

Name	File Upload	Existing File Name	Status
Signed Application	Application for Customer Signature (20).pdf		Submitted

Project Information

Status	Submitted	Status Reason	
Program Name	Appliance Upgrade Program	Application	APP-0000001170
Submitted Date	10/15/2024 12:26 AM	Application Signed Date	10/15/2024

How to View an Application

How to View an Application via MyEnergy?

Step 1. Open MyEnergy and Scroll to **My Projects and Applications**



Step 2. Open **Application**

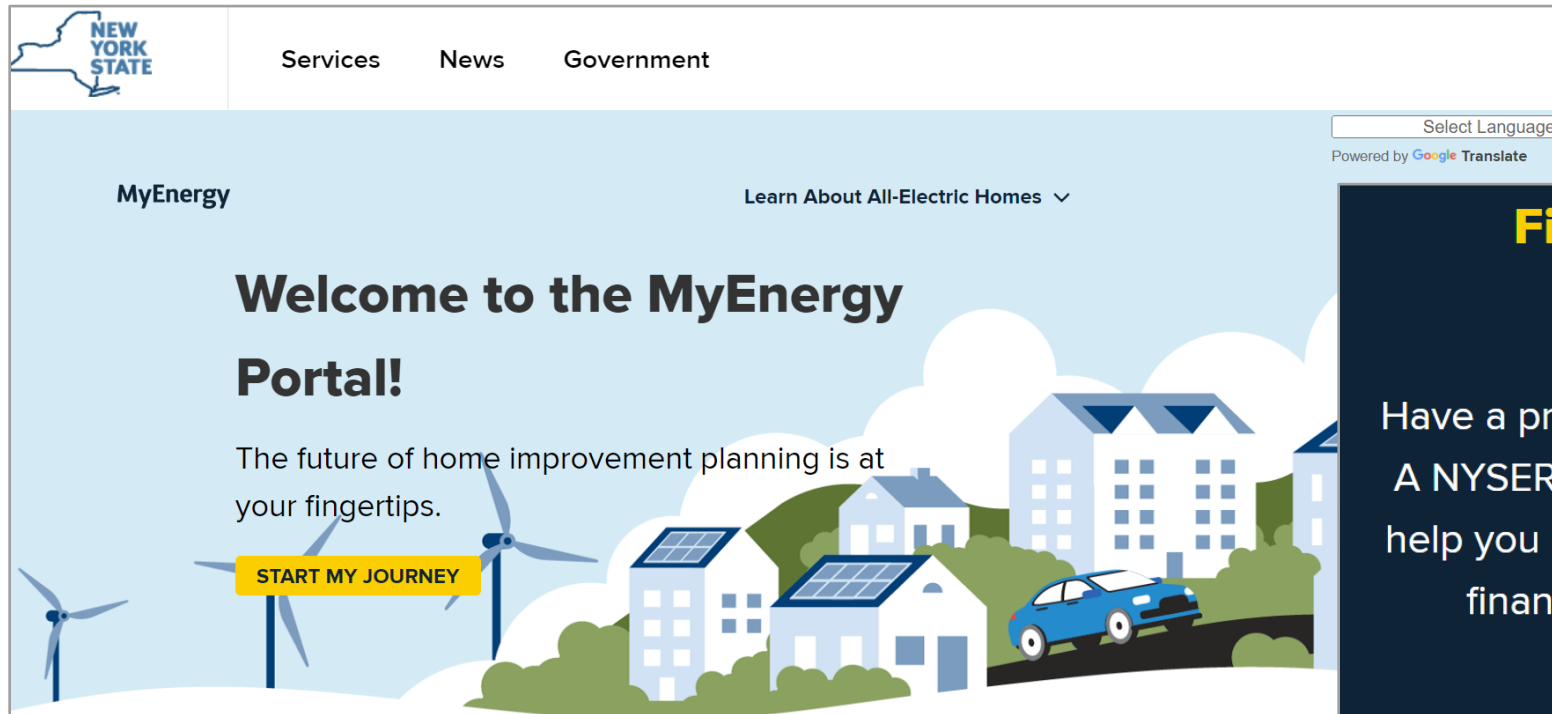
My Projects and Applications					
My In-Progress Applications					
Application Number	Applicant Name	Applicant Type	Upgrade Type	Status	Created Date
APP 0000001464	Geroge Jones	Contractor	Appliance	In Progress	9/26/2024, 07:06 PM C...
APP 0000001462		Contractor	Appliance	In Progress	9/26/2024, 06:55 PM C...

Program Management (EmPower+ and AUP)

How to Search for Installation Contractors on the NYSERDA Website

How to Search for Installation Contractors on the NYSERDA Website?

Step 1. Open MyEnergy Home Page, Scroll down the Page, and Click **Find a Contractor**



Find a Contractor

Have a project you're ready to tackle?
A NYSERDA-qualified contractor can
help you get rebates and low-interest
financing to make it happen.

FIND A CONTRACTOR

How to Search for Installation Contractors on the NYSERDA Website?

Find a Contractor

Find a partner to help assist in your energy saving needs. NYSERDA has created a statewide network of partners who offer energy efficiency solutions that can help reduce your energy usage and costs. Explore [the benefits of hiring certified contractors and accredited companies](#). Neither NYSERDA nor the State of New York endorse, guarantee, represent, or assume liability for any work proposed or carried out by any entity listed.


Looking to [become a NYSERDA contractor](#)? NYSERDA works with a variety of business partners to offer solutions that can help reduce energy use and costs by improving the visibility of energy efficient products and services.

Residential Programs



Energy Solutions for Income Eligible Homes


A participating contractor helps make qualified households more comfortable while saving energy. You can have up to 100% of your project costs covered for a wide range of home energy improvements.

 [FIND A CONTRACTOR](#)



Improve Your Home's Comfort


Trained and certified contractors offer free consultations to improve energy efficiency, control temperatures, and lower energy bills. Work with a participating contractor to access rebates and low-interest financing now, and explore your funding for a future clean heating and cooling project.

 [FIND A CONTRACTOR](#)



Free Energy Assessment


A participating auditor performs a top-to-bottom look at where your home is wasting energy and get on the path to savings and comfort. No paperwork or cost is involved.

 [GET AN ASSESSMENT](#)



Heat Pump Dryer Retailers

Participating retailers will apply your pre-approved rebate at the time of purchase, reducing the upfront cost of your new heat pump dryer. Once you have reserved your rebate through the Appliance Upgrade program find a participating retailer.

 [FIND A STORE](#)



Heat Pump Dryer Contractors

A participating contractor can provide expert services to power your new dryer if you need it. Laws and regulations vary throughout the State, specific information will be provided to you during your application process.

 [FIND A CONTRACTOR](#)

Step 2. Scroll Down and Select **Find a Contractor**

Tips for Contractor Selection:

There are multiple options for Residential Programs for selecting Installation Contractors. Keep in mind location of the contractor and ensure their capabilities align with the scope of work being considered.

Installation Contractor Options:

1. Energy Solutions for Income Eligible Home
2. Improve Your Home's Contractor
3. Appliance Upgrade Contractors

How to Search for Empower+ Installation Contractors on the NYSERDA Website?

[◀ BACK TO EMPOWER+](#)

Find a Participating EmPower+ Contractor

Step 1. Search for a participating contractor by entering your
(1) **Zip Code** or by entering the
(2) **Company's Name**

Find a Participating EmPower+ Contractor

Contractors that earn the NYSERDA “Quality Home Contractor” designation consistently meet high standards of quality. Hiring a NYSERDA Quality Home Contractor means you're choosing a contractor that exceeds annual quality assurance criteria established by NYSERDA and consistently provides top tier performance and quality. You can see if a contractor has achieved this designation, by reviewing the Status column in the chart below.

When applying to [EmPower+](#), you will have an opportunity to choose a participating contractor from the list below or we can help assign one to you.

EmPower+ Contractors

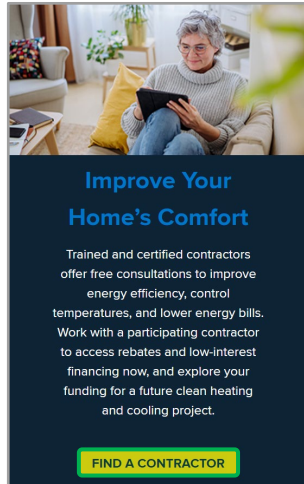
Search Company:

Enter Your Zip Code:

Supported Languages:

Select a Specialty

How to Search for Installation Contractors on NYSERDA Website?



Step 1. Search for a participating contractor by selecting your (1) **County** or by entering the (2) **Company's Name**

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Comfort Home Contractors by County

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[Targeted Markets](#)

Comfort Home Contractors by County

Below are the participating contractors by region for the Comfort Home Program.

Some contractors may provide services in limited regions within each county. If your county is not listed or you cannot find a contractor serving the region where you home is located, email us at comforthome@nyserdan.ny.gov for assistance locating available services in your region.

Comfort Home Contractors

Search Company:

Show contractors per page of **59** result(s) [Clear Filters](#)

How to Search for Appliance Upgrade Installation Contractors on NYSERDA Website?



Heat Pump Dryer Contractors

A participating contractor can provide expert services to power your new dryer if you need it. Laws and regulations vary throughout the State, specific information will be provided to you during your application process.



Participating Contractors

Appliance Upgrade Program



Step 2. View Contractors

NYSERDA's participating contractors are listed below. Please contact a specific contractor for locations and service questions.

A Squared Electric Inc

Service Area: Capital District
Service Provider: Electrician
Email: anthony@asquaredelectric.com
Phone: 518-477-3251
Website: asquaredelectric.com

AAV Electrical Contracting, INC

Service Area: Central New York
Service Provider: Electrician
Email: angelo@aavelectrical.com
Phone: 315-413-9000
Website: www.aavelectrical.com

Absolutely Specialized LLC

Service Area: Finger Lakes
Service Provider: Electrician, Appliance Installer
Email: info@asheatcool.com
Phone: 607-227-7547
Website: www.asheatcool.com

AC & Appliances Co.

Service Area: New York City
Service Provider: Electrician, Retailer, Appliance Installer
Email: jesse.shi@nyacccenter.com
Phone: 718-886-4980

ADH Group

Service Area: New York City, Long Island, Hudson Valley
Service Provider: Electrician, Plumber
Email: info@adhnyc.com
Phone: 800-844-2361
Website: www.adhnyc.com

Albany Solar Solutions LLC

Service Area: Capital Region
Service Provider: Electrician, Appliance Installer
Email: tws@albanvsolarsolutions.com

AMP Electrical Services LLC

Service Area: Central New York
Service Provider: Electrician
Email: ampcny@gmail.com
Phone: 315-529-2374

Ampersand Electric

Service Area: North Country
Service Provider: Electrician
Email: ampersandelectricoffice@gmail.com
Phone: 518-354-8446
Website: www.ampersand-electric.com

A.R. Electric

Service Area: Capital District
Service Provider: Electrician
Email: a.r.electric203@gmail.com
Phone: 518-598-8833

Arch Electric Inc.

Service Area: Hudson Valley, New York City
Service Provider: Electrician, Appliance Installer
Email: anthony@archelectricinc.com
Phone: 718-529-9100
Website: <https://www.archelectricervices.com>

Atlas Heat Pumps

Service Area: Finger Lakes, Central New York
Service Provider: Electrician
Email: briencolgan@gmail.com
Phone: 607-351-6488
Website: www.ithacaheatpumps.com

Auselect Electrical Contractors, LLC

Service Area: Capital District
Service Provider: Electrician
Email: info@aec-ny.com
Phone: 518-409-7747

Go Live Date 8/1/2025

Thank you for participating in today's
MyEnergy End User Training!