

ASHP/GSHP Project Submission Overview and Best Practices

FAQs

Would a home that has heat pumps but needs an additional unit in order to get full-home heating and cooling + transition from delivered fuels be eligible?

This would be dependent on the load capabilities of the existing heat pump equipment and specific to the project that is being proposed. This would be a good example of when to schedule a meeting to discuss the specifics of a project using the **Contractor Support Online Scheduling Tool** available on <https://hpwescontractorsupport.com>

Could the "tertiary review process" if a project doesn't achieve 20% savings include a previous EmPower+ insulation job the customer did that delivered significant energy savings already?

No, Program requires each project that is submitted meet the program PLCE and savings requirements individually and cannot use savings from a previously completed project.

Hyperlink in online manual does not work to open the Quality Control checklist. Can you send out the link or PDF

Hyperlinks are available in the webinar slide provided.

Is the 100-110% based on the Rated or the Max rating of the equipment.

The 100-110% is based on the max rating identified on the NEEP sheets associated with the proposed equipment.

Why are window and door measurements necessary on the house diagram? These fenestrations are accounted for in the Manual J.

Window and door measurements are required so that they can be used to cross reference the surfaces included in the submitted Manual J for the project.

For those that cut their own wood - we were told we could use Manual J load extraction to model annual fuel usage. This is still true?

The Manual J determines the required BTUs needed to condition a space given certain temperatures. If the total number of BTU's are known per unit of delivered fuel, then an estimated amount of delivered fuel can be determined based on the overall BTU's required by the home. An example of this was discussed in the Monthly Contractor call held on 8.2.2024.

Why can't an internal Commissioning form be used?

Program requires the Manufacturer's commissioning forms at this time, internal forms are not acceptable at this time.

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Subcontract invoice they issue to us or the invoice the sub has from the wholesale distributor.

Program requires the invoice of the subcontractor that is completing the installation of the approved heat pump system.

Is the decommissioning sheet now required at post install the same one we use for Clean Heat?

The decommissioning sheet is now available in the forms section available at <https://hpwescontractorsupport.com>. A link was also included in the presentation for contractors to use.

Do we have to document removal and disposal of existing wall AC Units?

It is considered best practice to document the removal and disposal. Currently, section 5.10 of the Program Manual states that for projects that are installing heat pumps and there are existing AC window units:” Mandatory recycling that follows EPA guidelines of existing A/C window units is required when installing heat pumps.” and contractors need to follow the EPA guidelines.

Does this additional incentive also have to pass PLCE?

Yes, the project must meet PLCE

Geo stamped photos are tough when there is not cell service? The time and date are easy.

Geo stamped photos requirements will be discussed in the upcoming monthly contractor meeting.

For static pressure, many manometers are designed with Bluetooth through a phone-based app. Can we submit a screenshot of that rather than a Geotagged photo?

Currently Geo Tagged Photos are the program required documents.

Regarding Geotagged, are these required for projects submitted for completion before Oct 1?

Geo stamped photos requirements will be discussed in the upcoming monthly contractor meeting.

Why are oil to heat pump conversions not meeting PLCE?

This would be dependent on the information specific to the project that is being proposed. This would be a good example of when to schedule a meeting to discuss the specifics of a project using the **Contractor Support Online Scheduling Tool** available on <https://hpwescontractorsupport.com>

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We have gotten a few kickbacks asking for the manufacturers submittal sheets for the equipment being installed. Are these not a requirement or should this be added to the 5.10 form?

This would be dependent on the information specific to the project that is being proposed. This would be a good example of when to schedule a meeting to discuss the specifics of a project using the Contractor Support Online Scheduling Tool available on <https://hpwescontractorsupport.com>

Manual J uses a design temperature. The manual S equivalent we use, bases the % load from the BTU output at the design temp. Is that ok?

This would be dependent on the specific equivalent document that is being used for the project that is being proposed. This would be a good example of when to schedule a meeting to discuss the specifics of a project using the Contractor Support Online Scheduling Tool available on <https://hpwescontractorsupport.com>

Are you going to clarify that the subcontractor invoice break-out material costs?

The subcontractor invoice should be itemized to include materials and labor to install the equipment.

Not all manufactures have a checklist "form". What should we do?

If you are unable to locate a manufacturer commissioning form/report, please contact contractor support with specifics to determine a path forward.

Do you have to propose a heat pump to get the electrical service upgrade incentive?

No, these funds, including electrical service upgrades, can be used to make a home heat pump ready.

At this time to receive IRA you need a GEO tagged photo

Geo stamped photos requirements will be discussed in the upcoming monthly contractor meeting.

Where can we find the manufacturers commissioning forms?

Manufacturer commissioning forms and reports can be found with the installation instructions, with the supplier from which the equipment was procured, or in some instances on the manufacturer's website.

How do we handle the heating requirements for a basement or crawl space once we pull the heating out of that space

This would be dependent on the conditions specific to the project that is being proposed. This would be a good example of when to schedule a meeting to discuss the specifics of a project using the Contractor Support Online Scheduling Tool available on <https://hpwescontractorsupport.com>