

OTDA Incentives

Eligibility Requirements

NYSERDA has received funding from the Office of Temporary and Disability Assistance (OTDA) for low-income EmPower+ households for energy efficiency and heat pump measures. To qualify, households must have an EmPower+ application approved no later than July 1, 2024, and proof of HEAP eligibility must be provided in accordance with the below.

Low-income families with a Home Energy Assistance Program (HEAP) award letter dated October 1, 2023, or later, and a valid Client Identification Number (CIN) or Case number are eligible, including customers with municipal electric and those living on Long Island. Referrals NYSERDA has received from OTDA are eligible as well.

Forms of acceptable proof of HEAP eligibility:

- HEAP (Heating) award letter dated between October 1, 2023, or later, with CIN or Case Number. (OTDA)
- HEAP (Cooling) award letter dated between October 1, 2023, or later with CIN or Case Number.
- SNAP award letter dated between October 1, 2023, or later, with a Case Number.

The CIN is located on certain HEAP award letters and on the HEAP benefits card. The CIN number is formatted alpha- numerically in the format xx00000x, where x is a letter and 0 is a number. On some HEAP award letters, the CIN is the ID number referenced in the “Your Case Information Online Section.” If the CIN is not referenced on the HEAP award letter, the applicant can provide a copy of their HEAP benefits card. The ID number on the benefit card, to the left of the card number, is the CIN. The Case number is located on the upper right corner of the HEAP award letter. One of these documents must be provided by the applicant to be considered for this funding.

Funding

For this offering, the funding cap for a single-family residential home is \$20,000. Once approved, the project must be completed before September 15, 2025. This funding is available on a first come first-served basis. Approval of an Empower+ application does not reserve funds for the project. Participating Contractors are encouraged to complete these projects in a timely manner while funds remain available.

The EmPower+ funding for HEAP recipients plus any utility incentive should cover the entire cost of the energy efficiency measures and source heat pump equipment

installation. If the entire project cost cannot be covered with these incentives, the contractor should focus on envelope and air sealing measures which will make the home “heat pump ready.” OTDA funding and Inflation Reduction Act funding cannot be combined on the same project

Project Requirements

Projects must meet program requirements as identified in the EmPower+ [Program Manual](#). Heat pump equipment installations must be completed in accordance with Section 5.10 of the [Program Manual](#).

For any questions on the application process, please call 1-866-NYSERDA. For any questions on project eligibility, please reach out to contractor support at support.residential@nyserda.ny.gov or 1-800-284-9069.