

Expectations for Participating EmPower+ Contractors

Upon acceptance into the EmPower+ Program, each Participating Contractor shall commit to promoting the Program's mission of improving the energy performance, durability, comfort and safety of existing residential buildings, as defined by the Program. The Participating Contractor acknowledges that participation in the Program is completely voluntary. NYSEERDA may deny a contractor's application or suspend or terminate a Participating Contractor from participation in the Program for any reason, including the failures listed in Section 10 of the [Program Manual](#). In all cases involving a Contractor's participation status, NYSEERDA's written decision is final. Please refer to Section 10.1 of the [Program Manual](#) for additional information on participation status.

As a condition for ongoing Program participation and associated benefits, each Participating Contractor understands and agrees to the terms and conditions outlined in the Participation Agreement, the Program Manual, and any Program Announcements distributed and/or posted by NYSEERDA or an implementation contractor. NYSEERDA reserves the right to make changes to the Program upon notice to the Participating Contractor. Programmatic changes announced through Program Announcements may supersede policies and procedures in the Participation Agreement and the Program Manual. Such notifications shall be communicated via email and posting of the Program Announcement on the [Contractor Support Site](#). To ensure the Participating Contractor receives Program communications, it is the Participating Contractor's responsibility to ensure the appropriate contractor contact's email address is on file with NYSEERDA, it is the contractor's responsibility to report any contact changes to NYSEERDA and that the provided email address will accept emails from NYSEERDA.

Upon acceptance into the Program, the Participating Contractor agrees to be an active contributor by providing high-quality and professional building performance services to Program participants. Participating Contractors are expected to provide all households with Home Energy Assessments which identify all energy efficiency opportunities at the home.

The Participating Contractor is required to report, annually, a minimum of twelve (12) completed projects or at least \$100,000 in completed, eligible work through NYSEERDA's residential programs. This can include a combined 12 projects/audit completions through participation in one or more of the following programs:

- EmPower+
- Comfort Home
- NY Sun
- Residential Energy Assessments

The Participating Contractor shall only submit work under the Program organization name that is on file with NYSEERDA in the fully executed Participation Agreement. Contractors who do not meet this minimum may no longer be eligible for participation in these programs.