



Gas Leak Safety Procedure for Contractors

1. When conducting audits or work and a gas leak is found, the Contractor should determine immediately if the natural gas or propane odor is “strong” or “weak.”
2. If the odor is strong, advise everyone in the home to exit the premises immediately and the Inspector should exit also. Do not strike a match, use telephones, switch on or off electrical appliances, lights, or even a flashlight in the area where you smell gas. These items can produce sparks that might ignite the gas and cause an explosion.
3. If the odor is weak, open windows to air out the area and mark the location of the gas leak. Report the information to the household.
4. In all cases of natural gas, advise the household to call the appropriate number below to report the gas emergency (from a phone outside of the home). If propane, the household should call their propane supplier.

NATURAL GAS UTILITY

Consolidated Edison Company of NY, Inc.
Keyspan Energy Delivery (National Grid)
National Fuel Gas Company
New York State Electric & Gas Corporation
Central Hudson Gas & Electric
National Grid
Orange and Rockland Utilities, Inc.
Rochester Gas & Electric Corporation
St. Lawrence Gas Company, Inc.

24-HOUR EMERGENCY PHONE NUMBER

1-800-752-6633
1-718-643-4050
1-800-444-3130
1-800-572-1121
1-800-942-8274
1-800-892-2345
1-800-533-5325
1-800-743-1702
1-800-673-3301