

Single Family Residential Program Update

Scott Oliver, Program Manager
David Friello, Senior Project Manager

***EmPower New York & Assisted Home
Performance with ENERGY STAR®***

June 2, 2023

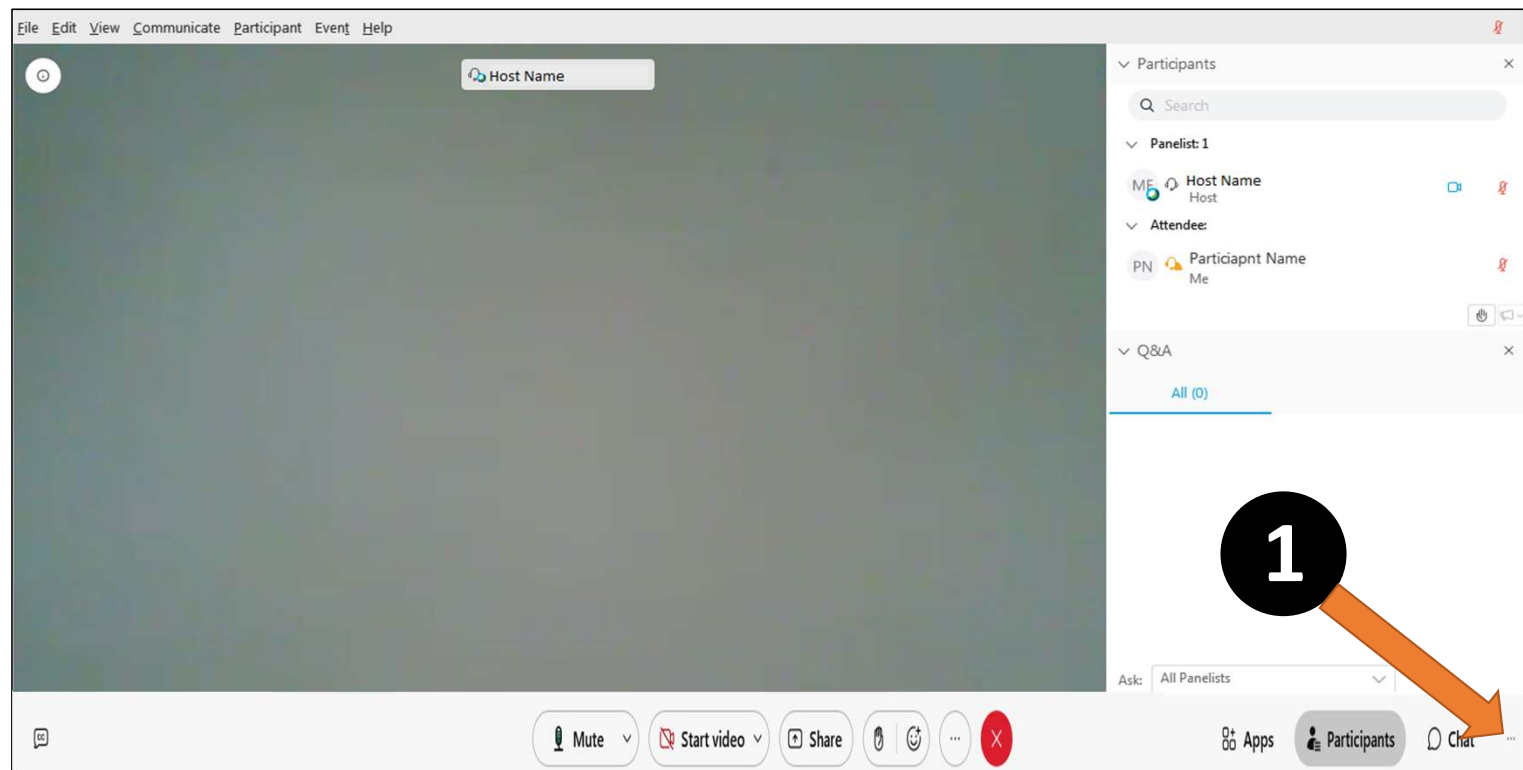


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Options for Q&A During Today's Webinar - Text

OPTION 1 - TEXT

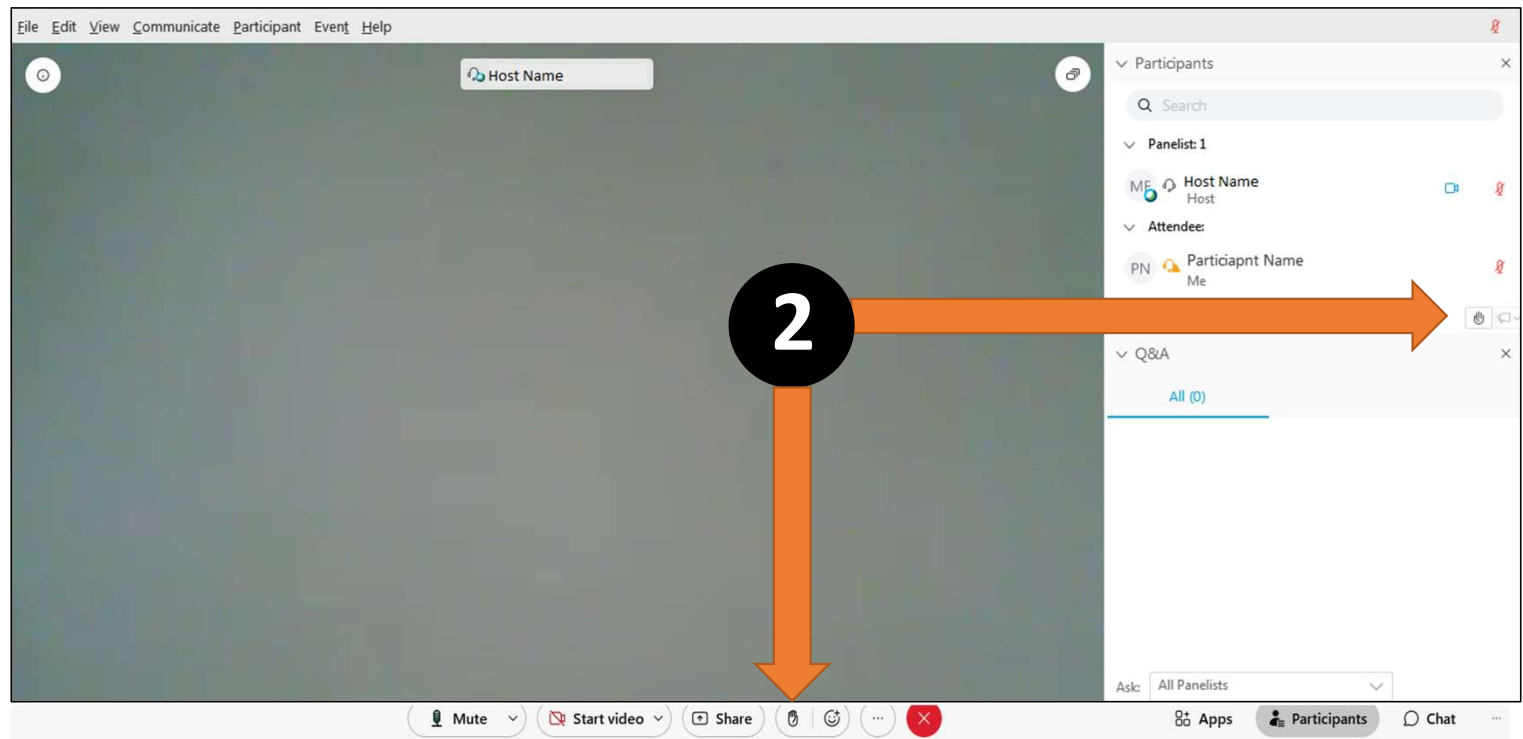
- > Locate the Q&A function by clicking on the 3 dots in the lower right portion of your webinar panel.
- > Click on "Q&A" to expand the text field.
- > Type your question into the text field and click "send."



Options for Q&A During Today's Webinar - Mic/Phone

OPTION 2 - MIC/PHONE

- > Open your participant panel using the circular icon near the bottom of your screen.
- > Locate the "raise hand" icon to the right of your name in the participant panel or in the toolbar on the bottom of your screen.
- > Click on the raise hand icon to let us know you have a question.
- > When the Tech Assistant indicates you are unmuted, you can ask your question verbally through your computer mic or phone.
- > When you are finished talking, please click on the hand icon again to indicate you are no longer raising your hand.



Agenda

- 1.Customer Application: Campaign Code Update
- 2.NYS Healthy Homes Value-Based Payment Pilot
- 3.NYHEP Portal Update
- 4.HPwES Sunsetting Update
- 5.OTDA Funds



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Customer Application: Campaign Code Update

- **Customers** – the number of customers that registered for an account by accessing the Campaign Code link
- **Created** – of the customers that registered for an account, the number that started an application
- **Submitted** – of the customers that started an application, the number that submitted it to the program for review
- **Edit** – allows the user to deactivate campaign codes no longer being used
- **View** – a report of applications associated with the campaign code that the user has access to.

Home	Submit a New Application	Projects	Project Invoices	Cases	Project Inspections	Knowledge	Dashboards	Case Tasks	Generate Campaign
Existing Campaigns									
Show 10 entries									
GENERATE CAMPAIGN									
ID	Status	Created Date	Created By	Campaign Code	Campaign URL	Customers	Created	Submitted	Action
PC-0083	Active	April 27, 2022	Hans Schticklemeier	acdc1cf695fb82a	https://myserda-uat.sandbox.my.site.com/customer/apex/Core_Registration_Page?programName=Energy_Affordability_and_Equity_Residential&cocode=acdc1cf695fb82a	18	11	9	Edit View
PC-0061	Active	November 29, 2021	Hans Schticklemeier	fc59f4419b1c5515	https://myserda-uat.sandbox.my.site.com/customer/apex/Core_Registration_Page?programName=Energy_Affordability_and_Equity_Residential&cocode=fc59f4419b1c5515	17	13	11	Edit View
PC-0060	Active	November 24, 2021	Hans Schticklemeier	b3d6aa0b1fd0f224	https://myserda-uat.sandbox.my.site.com/customer/apex/Core_Registration_Page?programName=Energy_Affordability_and_Equity_Residential&cocode=b3d6aa0b1fd0f224	1	2	1	Edit View

Slide 5

LE(1) [@Calabrese, Sherri A (NYSERDA)] Here is the screenshot. Let me know what you want the agenda item to say...
Lazarou, Elizabeth (NYSERDA), 5/24/2023

C(1) How's this look - make sense?
Calabrese, Sherri A (NYSERDA), 5/24/2023

LE(2) [@Calabrese, Sherri A (NYSERDA)] looks good.
Lazarou, Elizabeth (NYSERDA), 5/24/2023

EG1 [@Calabrese, Sherri A (NYSERDA)] I confirm this slide is in the presentation!
Gilbert, Erik J (NYSERDA), 5/25/2023

NYS Healthy Homes Value-Based Payment Pilot

NYSERDA Residential Existing Homes
Participation Agreement Addendum Opportunity
UPDATE



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Pilot Partnership and Objectives

Partnership

- The Pilot is a partnership between the New York State Energy Research and Development Authority (NYSERDA), New York State Department of Health (DOH) Office of Health Insurance Programs and Office of Public Health
- Funding through NYSERDA's Clean Energy Fund (rate payer \$) ~\$10M for Pilot implementation and market support (with \$6.1M allotted to fund the in-unit interventions)

Pilot Objectives

- Develop a framework that allows New York's managed care organizations (MCO)(i.e. health plans) to fund residential healthy homes interventions as part of their value-based payment (VBP) arrangements with healthcare providers within the Medicaid Healthcare Delivery System.
 - Demonstrate a residential healthy homes intervention intended to:
 - Improve asthma-related health outcomes
 - Reduce energy use, reduce utility bill costs, improve home comfort and safety
 - Reduce Medicaid utilization associated with avoidable hospitalization and emergency department use



Eligibility

- NYSERDA is seeking Participating Contractors serving the counties listed below who meet the qualifying criteria outlined in the Addendum.

<ul style="list-style-type: none">• Chautauqua County (Western NY)• Erie County (Western NY)• Niagara County (Western NY)• Onondaga County (Central NY)	<ul style="list-style-type: none">• Bronx County (The Bronx)• Kings County (Brooklyn)• New York County (Manhattan)	<ul style="list-style-type: none">• Queens County (Queens).• Richmond County (Staten Island)
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- These Participating Contractors shall have the technical and administrative capacity to deliver the dwelling-based services included in the Pilot intervention. Dwelling-based services can be delivered by Participating Contractors or their technically-qualified subcontractors. The full suite of eligibility services is available in the NYS Healthy Homes Value-Based Payment Pilot Addendum.
- NYSERDA anticipates referrals to be provided under this Addendum until June 2024, with all measures being installed by December 31, 2024.

Next Steps

- Participating Contractors seeking consideration for this offering should complete and submit the Addendum located at [Healthy Homes Pilot – Contractor Support \(hpwescontractorsupport.com\)](https://hpwescontractorsupport.com) to HealthyHomes@nyserda.ny.gov.
- Contact Matt Houle at Matthew.Houle@nyserda.ny.gov if you have any questions about this offer.



EmPower+ Launch Update



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EmPower+ Name Change Transition-Update

- EmPower+ and NYHEP launch date has been moved to July to allow additional time to address any remain technology challenges and ensure an improved crossover experience.
- Additional office hours and one or more updated training sessions will be provided during June. The updated training session(s) will include any system changes implemented since the initial trainings. Dates to be announced in upcoming Program Announcements.
- Participating Contractors are asked to complete as much in-progress work as possible to minimize the impacts of the transition.

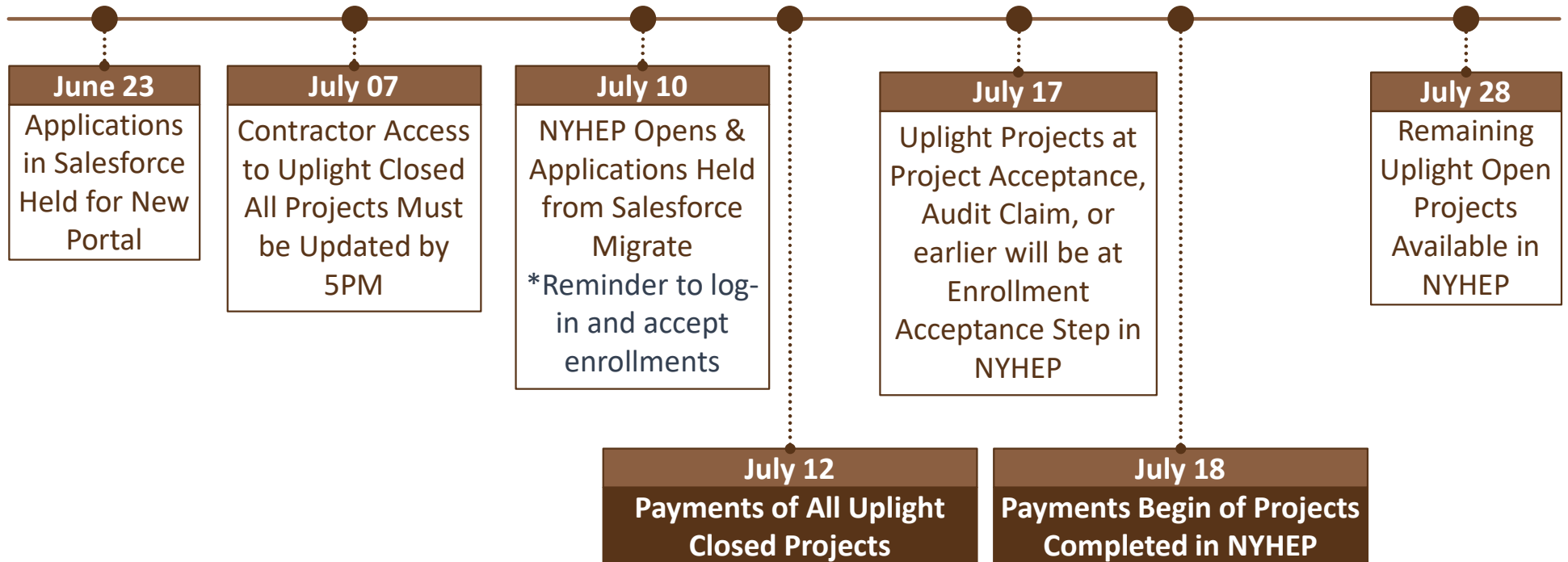
Updated NY Home Energy Portal Key Dates: EmPower+



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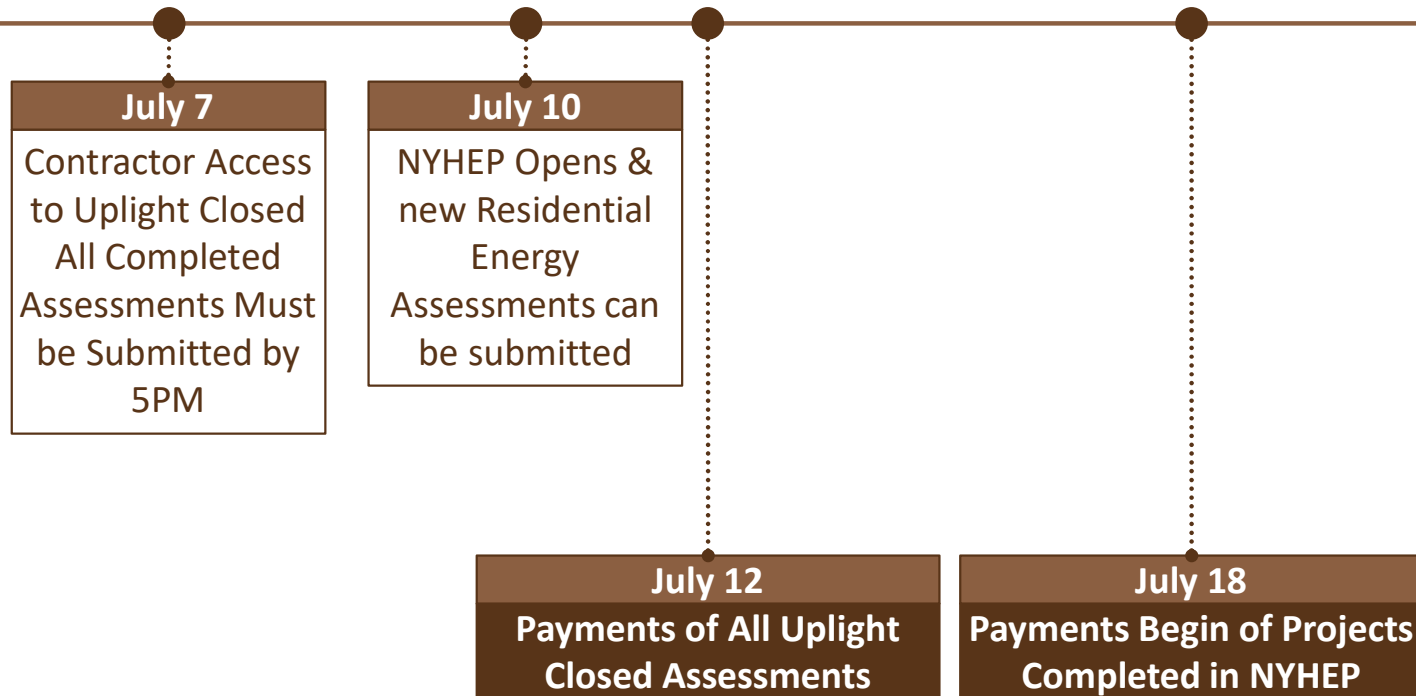
NY Home Energy Portal

Key Dates: EmPower+



There may be minor changes as we near launch; however, no additional significant delays are expected.

Key Dates: Residential Energy Assessments



There may be minor changes as we near launch; however, no additional significant delays are expected.

Individuals Still Requiring Training



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NY Home Energy Portal

Individuals Still Requiring Training-Reminder

Individuals that did not attend either an in-person or virtual training must view a training recording and complete the assigned homework to receive NY HEP login credentials. Instructions below outline the steps. **No new user* requests for UAT will be accepted after June 23. To ensure access to the NYHEP at launch, homework must be completed no later than June 30th, this will allow sufficient time for staff to activate all users in the system.**

1. Sign-up by sending your name, company, and email address to tech.updates@clearesult.com
 - Users will receive a welcome email with their log-in credentials on a weekly cadence, links to training video, homework assignment and additional resources.
2. View training recording
 - <https://knowledge.nyserda.ny.gov/pages/viewpage.action?pageId=142641274>
3. Complete the two homework assignments
 - Upon approval, access to the production environment will be provided when the system goes live.

****Separate login credentials are required for each NYHEP user. Shared logins are a security risk for both NYSERDA and your company.***

NYHEP Office Hours & Q&A Opportunity



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NY Home Energy Portal Office Hours – Q & A Opportunity

- Office hours will continue through June. Staff from the Residential Energy Assessment (REA) and EmPower/AHP Programs will be available to field questions on the NY Home Energy Portal (NYHEP). Additional times may be added, please check the Program Announcement for updated schedules.
- Participating Contractors should bring their “How do I...” questions on modeling, forms/reports, homework assignments, etc. to be prepared for the transition to the NYHEP in July.

Registration Link	Day/Time	Topic
Office Hours #9	Thu, Jun 8, 3-4 PM	All Workflows
Office Hours #10	Tue, Jun 13, 3-4 PM	All Workflows
Office Hours #11	Wed, Jun 21, 9-10 AM	All Workflows
Office Hours #12	Thu, Jun 29, 3-4 PM	All Workflows

HPwES Sunsetting



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Home Performance with ENERGY STAR Sunsetting

1. DOE has finalized the timeline for the sunsetting of the Home Performance with ENERGY STAR®(HPwES) Program. Below are the upcoming milestone dates:
 - December 31, 2023: The final day to produce any HPwES promotional materials using the logo/graphic.
 - Throughout 2024: Sponsors and contractors may continue using the HPwES logo/graphic.
 - December 31, 2024: Use of the HPwES logo/graphic ends.
2. DOE will be sending a letter to contractors in the next 30 days with additional guidance and resources. Once available, a copy will be posted to the support site.
3. With the transition to EmPower+ in July, NYSERDA is retiring use of the “HPwES” name and logos as part of the program materials. Contractors and partners who use this name and/or logo should cease to do so by the end of 2024.
4. DOE has set up an FAQ that is available here: <https://www.energy.gov/sites/default/files/2023-05/bto-hpwes-sunset-faqs-052023.pdf>.

OTDA 2023 Funding



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OTDA 2023 Funding

- OTDA 2023 Funding has been approved and projects with valid HEAP award letters dated October 1, 2022 and later are eligible for the funding.
- These funds will follow the same rules as ARPA and OTDA 2022 funding, but with customers needed to have approved applications by September 15, 2023 and projects completed by September 15, 2024. These rules can be found in the Program Manual:
<https://secureservercdn.net/50.62.174.80/d62.e3c.myftpupload.com/wp-content/uploads/2022/08/5.6-OTDA-Funding-for-Heat-Pump-Projects.pdf>
- There are still over 3,000 projects in contractor's queues that are eligible for OTDA 2022 funding. These projects will need to be completed by September 15, 2023 to receive OTDA 2022 funding. If they are not completed by this day, NYSERDA will have to re-verify that the projects qualify for HEAP funding.

Questions?



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