Single Family Residential Program Update

Scott Oliver, Program Manager
David Friello, Senior Project Manager

EmPower New York & Assisted Home Performance with ENERGY STAR®
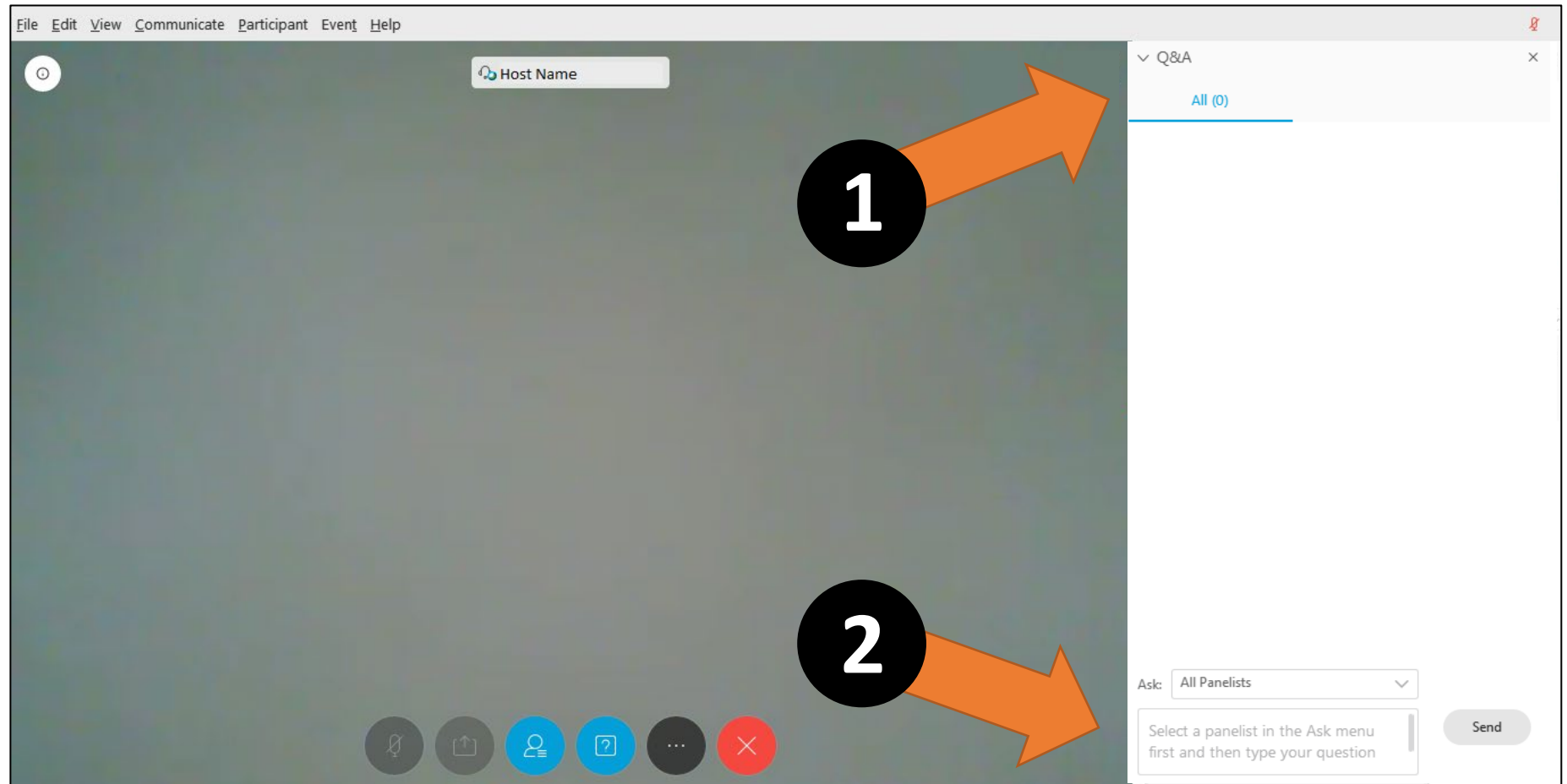
February 3, 2023

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# Options for Q&A During Today's Webinar - Text

OPTION 1 - TEXT

> Locate the Q&A function in the upper right portion of your webinar panel.

> Click on the small arrow to the left of "Q&A" to expand the text field.

> Type your question into the text field and click "send."

Options for Q&A During Today's Webinar - Mic/Phone

OPTION 2 - MIC/PHONE

> Open your participant panel using the circular icon near the bottom of your screen.

> Locate the "raise hand" icon just below and to the right of your name in the participant panel.

> Click on the raise hand icon to let us know you have a question.

> When the Tech Assistant indicates you are unmuted, you can ask your question verbally through your computer mic or phone.

> When you are finished talking, please click on the hand icon again to indicate you are no longer raising your hand.
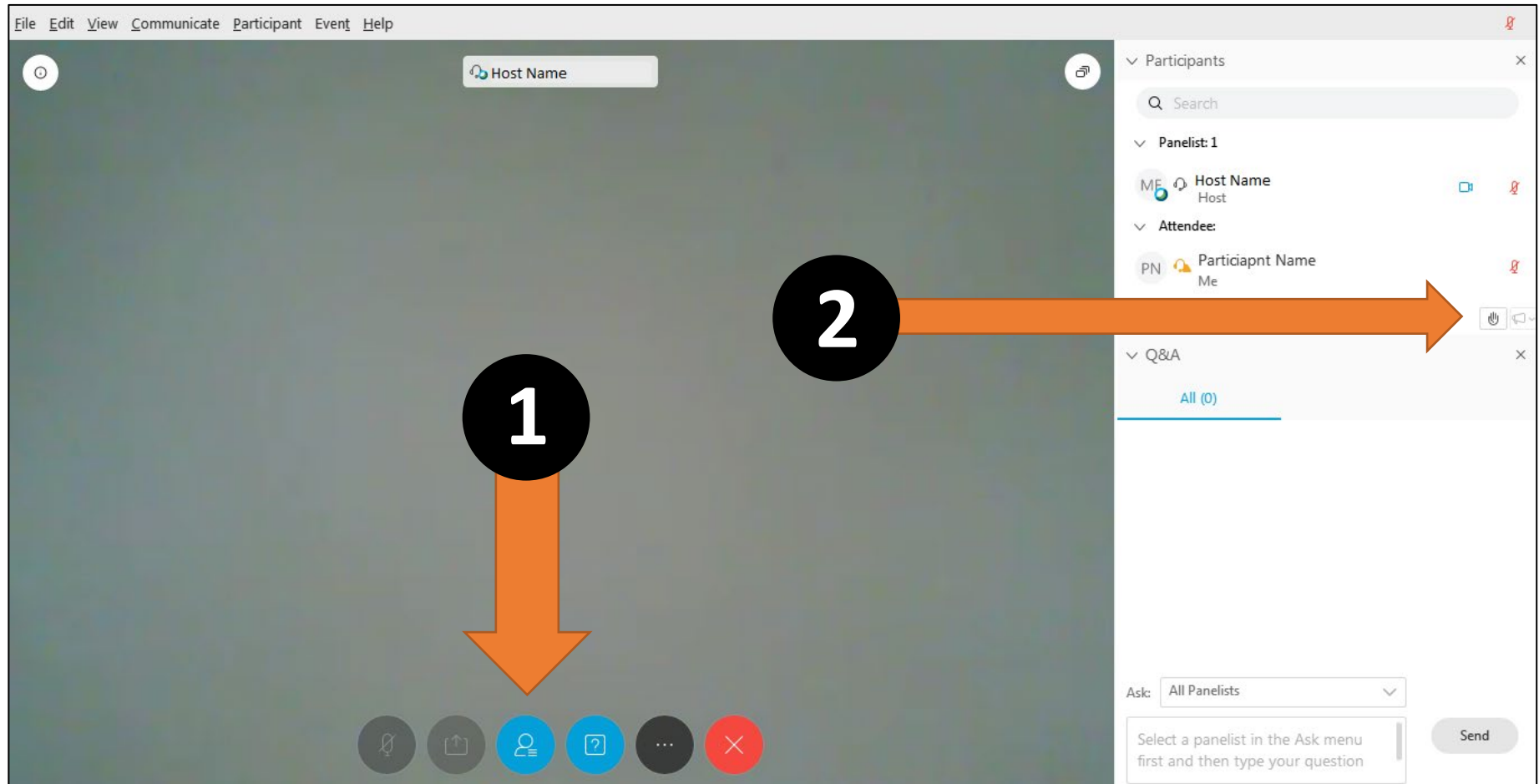
Agenda

1. NY Home Energy Portal Timeline
2. On Hold projects
3. Finance Proforma Updates
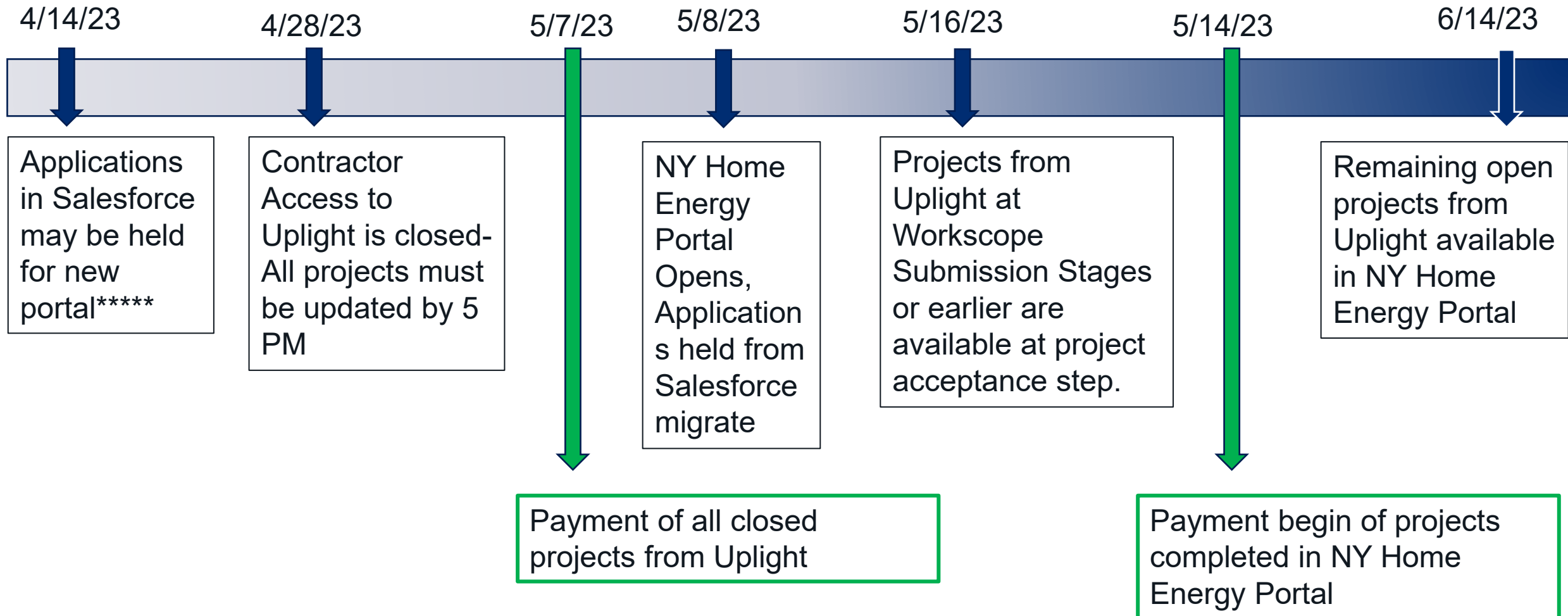4. EmPCalc Update

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New Program/Contractor Portal

- **Development of the new portal is not complete – final development of key features is happening in parallel with NYSERDA/CLEAResult user testing**

- **Contractor testing is scheduled to follow the initial round of internal testing**

- **Our plan for transitioning data from Uplight to the new system is not final, we are working hard to minimize the number of projects impacted and the amount of time that those projects are inaccessible to contractors**

- **We are talking to contractors 1:1 to understand impacts on their businesses and will do what we can to minimize potentially adverse impacts on project progress and cashflows**

- **Not everything is within NYSERDA's control**

Draft plan as of 1/18/23, subject to change

EmPower+ Portal Proposed Crossover Timeline

*these dates are approximate and subject to change based on data transfer variables

4/14/23

4/28/23

5/7/23

5/8/23

5/16/23

5/14/23

6/14/23

Applications in Salesforce may be held for new portal*****

Contractor Access to Uplight is closed- All projects must be updated by 5 PM

NY Home Energy Portal Opens, Applications held from Salesforce migrate

Projects from Uplight at Workscope Submission Stages or earlier are available at project acceptance step.

Remaining open projects from Uplight available in NY Home Energy Portal

Payment of all closed projects from Uplight

Payment begin of projects completed in NY Home Energy Portal

Contractor User Acceptance Testing

NYSERDA is predicting the system will be ready for contractors to test the last week in March.

There will be a meeting to show contractors how to access the system and how to record their experiences testing the system.

A contractor will be asked to submit a sample project through the system. The system will not be used to approve actual projects during this test period.

Testers will be given 3 to 4 days to test the systems and record their experiences.

If you are interested in testing please email <u>scott.oliver@nyserda.ny.gov</u> to be added to the list.

NYS Home Energy Portal Contractor Training Updated Dates

Contractor Training Options

In-Person Sessions (Regional)

Single sessions, limited to 2 seats per contractor. Contractors have been preassigned to locations. The designated Program lead will be notified by email with the following information:

- Names of the two most active users in the company of the NY HP Portal. This can be used to help identify the best staff to participate in the in-person session.
- Registration link via SignUpGenius.

Week 1 Contractor Training Sessions			
Day	**Date**	**Location**	**# Sessions**
Monday	April 10, 2022	Albany	2
Tuesday	April 11, 2022	Virtual - WebEx	2
Wednesday	April 12, 2022	NYC/LI	2
Thursday	April 13, 2022	Virtual - WebEx	2
Friday	April 14, 2022	Newburgh	1
Week 2 Contractor Training Sessions			
Monday	April 17, 2022	Virtual - WebEx	2
Tuesday	April 18, 2022	Buffalo	2
Wednesday	April 19, 2022	Rochester	2
Thursday	April 20, 2022	Syracuse	2
Friday	April 21, 2022	Virtual - WebEx	2

NYS Home Energy Portal Contractor Training Updated Dates

Contractor Training Options (continued)

Live Virtual Sessions
Eight sessions (2 for Appliance Vendors). Unlimited seats. Available to all staff wanting training. Registration information will be forthcoming in emails and Program Announcements.

Recording of Virtual Session
A recorded virtual training session will be posted after those sessions have been completed and will be available on the Contractor Support website and in the EmPower/AHP Knowledge Articles.

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NY HP Portal – On Hold Projects

Prior to the Program's transition to the NY Home Energy Portal **all On Hold projects will be returned to an active status**. This will allow for a smoother transition to the new portal.

Contractors should be regularly reviewing On Hold projects to determine viability. Projects not expected to move forward should be closed.

To find On Hold projects:
Projects > Stage > click On Hold
Stages with no projects will not appear in the list.

Finance Updates

Green Jobs-Green New York (GJGNY) Residential Financing Program

Residential Financing Team – September 2022

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GJGNY Residential Financing Program

- Web ProForma issues

  - Zero or negative savings on projects

  - Bridge Loan only or Bridge Loan with Companion Loan

  - Allows Companion Loan > $25,000. Companion loan must be between $1,500 and $25,000

- Developer will be working to enhance system and fix some known issues

QA/QC Common Issues

- **Energy audit or assessment tool must be completed and uploaded – Except PV projects**

Energy Audit Tool Documentation ❓

ASHP Proforma - Clean Heating and Cooling - 5.2021 v.2022.1_8a51fb33-92a2-4fc5-8813-4abbdb7feede.xlsm

Download   Delete

Select files...
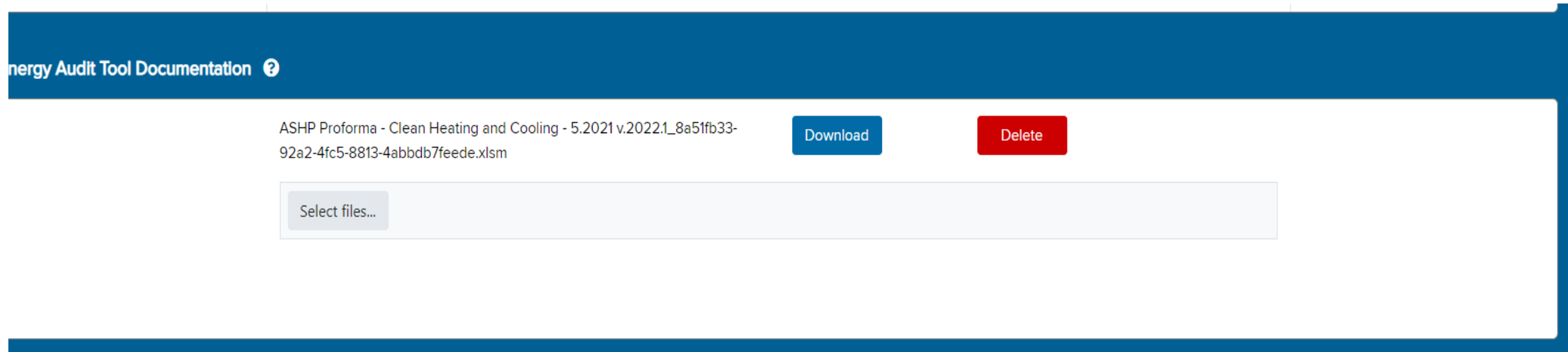
QA/QC Common Issues

- Tools found on Resources for Participating Contractors webpage
- Tools are: Comfort Home, ASHP and GSHP savings calculators, Market Rate Assessment, EmPCalc. Entire workbook should be uploaded

QA/QC Common Issues

- Web ProForma Inputs

EmPCalc Updates

EmPCalc v8.4 Updates

- **[EmPCalc v8.4](#) is planned for release on February 14. Only new projects, those not previously submitted for review, may use EmPCalc v8.4.** Approved projects and those previously submitted for review but were returned must continue using the EmPCalc version the project was submitted with and can not be rolled back.

Notable updates include:

- Updated Measure Pricing

- Updated Fuel Rates

- Mileage Rate adjusted to 2023 IRS Standard of $0.655

- Updated to meet [NYS Technical Resource Manual v10](#) released on January 1, 2023

- Updated to meet new [federal standards](#) for consumer heat pumps and central air conditioners

   - Added SEER2, EER2 and HSPF2 inputs for ASHP, GSHP and CAC

Questions?

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