

Single Family Residential Program Update

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***EmPower New York & Assisted Home
Performance with ENERGY STAR®***

January 6, 2022

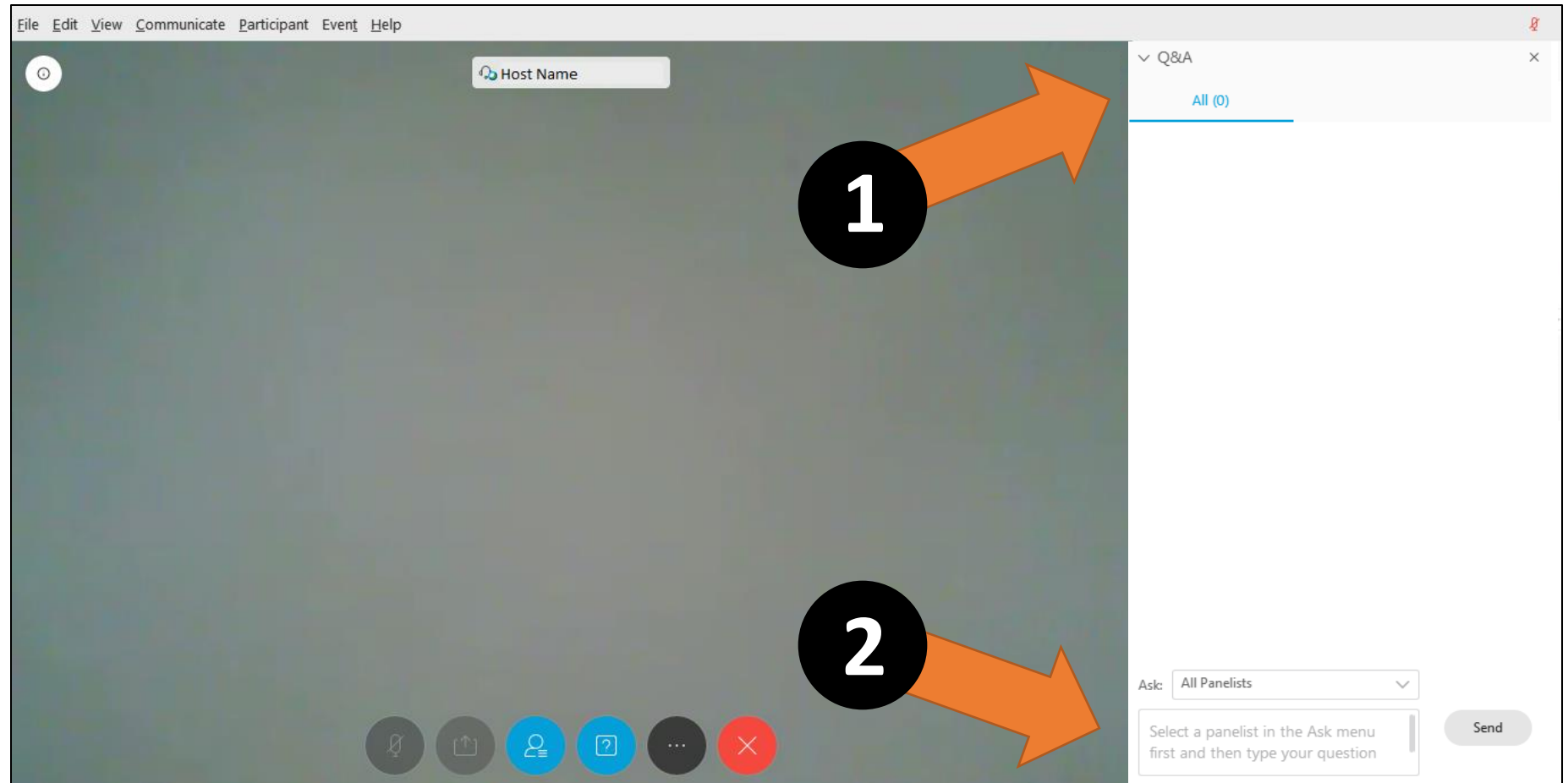


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Options for Q&A During Today's Webinar - Text

OPTION 1 - TEXT

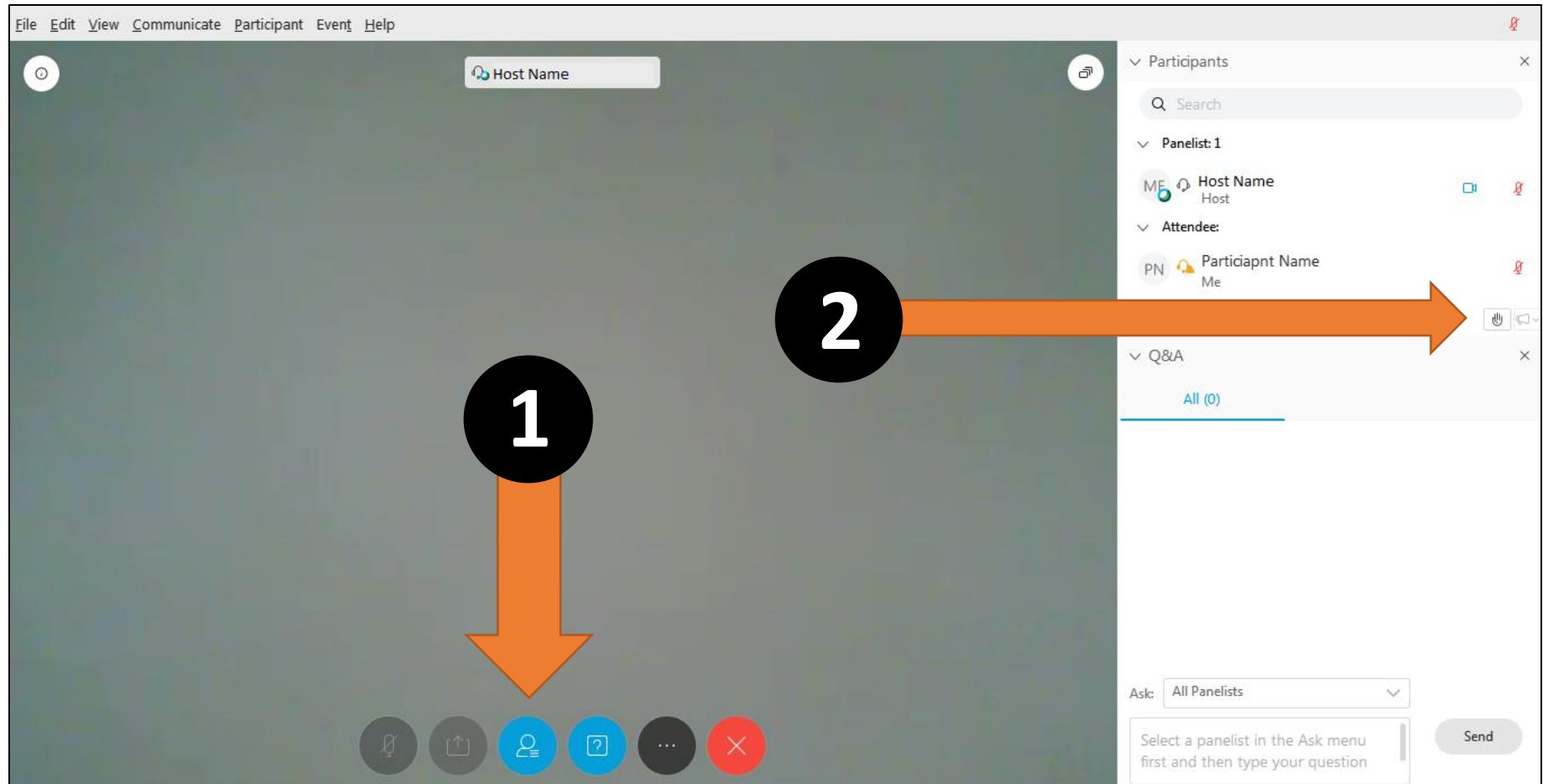
- > Locate the Q&A function in the upper right portion of your webinar panel.
- > Click on the small arrow to the left of "Q&A" to expand the text field.
- > Type your question into the text field and click "send."



Options for Q&A During Today's Webinar - Mic/Phone

OPTION 2 - MIC/PHONE

- > Open your participant panel using the circular icon near the bottom of your screen.
- > Locate the "raise hand" icon just below and to the right of your name in the participant panel.
- > Click on the raise hand icon to let us know you have a question.
- > When the Tech Assistant indicates you are unmuted, you can ask your question verbally through your computer mic or phone.
- > When you are finished talking, please click on the hand icon again to indicate you are no longer raising your hand.



Agenda

1. 2022 Year in Review
2. 120 Day Project Completion
3. Contractor Portal RMES Update
4. Portal Training Schedule
5. Geo-eligibility Update
6. BPI BA-T and BA-P Implementation
7. Assessment certifications



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2022 Year in Review

EmPower and Assisted Home Performance

	EmPower	Assisted Home Performance	Total
Completed Audits	14,981	3,193	18,174
Completed Projects	14,582	1,712	16,294
Annual Total Incentives	\$85,085,199.37	\$11,043,720.30	\$96,128,919.67
Annual Electric kWh Savings	7,891,755	1,950,952	9,842,707
Annual MMBtu Savings	951,683	1,034,407	1,986,090

120 Day Project Completion Guidelines



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120 Day Project Completion Guidelines

- In March of 2020, in response to COVID-19 and the statewide work pause, NYSERDA suspended Program project deadlines. Following the return to work, contractors still faced scheduling conflicts and supply chain issues, so NYSERDA kept the completion deadline suspension in place. NYSERDA is looking to gradually reinstate project completion deadlines to ensure projects are closed out in a timely manner. Related to this, CLEAResult has been reaching out contractors to have them prioritize their work in progress projects and close out any old projects that won't be moving forward.
- Starting January 1, 2023, the Program will reinstate the 120-day project completion goal. Please review the following dates for Project completion submission:
- Projects started before **January 1, 2022**, will need to be completed by **January 1, 2023**.
- Projects started before **January 1, 2023**, will need to be completed by **May 1, 2023**.
- Projects started after **January 1, 2023**, should be completed within the 120-day period used in the past.
- We understand that there may be instances where a project cannot be completed within the timeframes referenced above. Contractors should document in the project notes in Uplight if that is the case.
- For any questions, please reach out to your account manager or support.residential@nyserda.ny.gov.

Contractor Portal Update



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Timeline for Contractor Portal

- **January 1, 2023-** 120 Day project completion rules reinstated
- **January 2023-** NYSERDA and CLEAResult Program Staff UAT
- **February 2023-** Contractor UAT
- **March 2023-** Contractor and Hubs education
- **March and April -2023** Cross over

March and April 2023- tentative plan

- BY end of March 2023- Complete as many projects in current Contactor Portal as possible
- March 31- Current Portal contractor access is shut off.
- All open projects in current portal are downloaded to a hard drive which is shipped to NYSERDA. When the hard drive is received, NYSERDA needs to rebuild the data base files and add them to the new portal. This could take at least 4 weeks. During this time, all open projects that have submitted workscopes (both submitted and approved) will be unavailable to contractors.
- April 8(tentative)- New projects can be started in the new portal. NYSERDA staff is determining whether projects that don't have submitted workscopes can be moved to the new portal.
- Late April- Pre-March 31 open projects added to new contactor portal.

What actions can contractors take?

- Complete as many projects with approved workscopes as possible before March 30.
- Upload a copy of the projects EmPCalc to express contact (AHP) workflow. (projects started before March 2022 might not have one)
- Attend at training for the new portal.
- Read the biweekly program announcements for more information.

Contractor Portal Training



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NY Home Energy Portal Contractor Training

Contractor Training Options

In-Person Sessions (Regional)

Single sessions, availability of 2 seats per contractor. Contractors have been preassigned to locations. The designated Program lead will be notified by email with the following information:

- Names of the two most active users in the company of the NY HP Portal. This can be used to help identify the best staff to participate in the in-person session.
- Registration link via SignUpGenius.

Week 1 Contractor Training Sessions			
Day	Date	Location	# Sessions
Monday	March 13, 2022	Virtual - WebEx	1
Tuesday	March 14, 2022	Buffalo	2
Wednesday	March 15, 2022	Rochester	1
Thursday	March 16, 2022	Syracuse	2
Friday	March 17, 2022	Virtual - WebEx	1
Week 2 Contractor Training Sessions			
Monday	March 20, 2022	Albany	2
Tuesday	March 21, 2022	Virtual - WebEx	2
Wednesday	March 22, 2022	NYC/LI	2
Thursday	March 23, 2022	Virtual - WebEx	2
Friday	March 24, 2022	Newburgh	2

NY Home Energy Portal Contractor Training

Contractor Training Options (continued)

Live Virtual Sessions

Four sessions. Unlimited seats. Available to all staff wanting training. Registration information will be forthcoming in emails and Program Announcements.

Recording of Virtual Session

A recorded virtual training session will be posted after those sessions have been completed and will be available on the Contractor Support website and in the EmPower/AHP Knowledge Articles.

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Geo-eligibility Update



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Geo-eligibility Update

- In response to questions from stakeholders and participating contractors, NYSERDA is providing clarification on EmPower New York's Geographically Eligible Territories:
- Geographic Eligibility can only be used for determining income eligibility for single-family residences.
- Two- to Four-unit buildings and Multifamily properties with five or more units **are not eligible** to be income qualified as geographically eligible and will need to provide alternate income documentation to determine program eligibility.
- The following language has been added to Section 5.15a of the [Program Manual](#).

Geographically Eligible Territories

As part of the [Combined Residential Application](#), NYSERDA developed an income-eligibility tool to allow for low-income single-family households to qualify for Program incentives based on their location in geographically eligible territories where census data reports that 50% or more of the population of the Census Block Group have a household income that is below 250% of the federal poverty level.

If an applicant's address is located within a geographically eligible territory, and is a single-family residence, they will be deemed eligible for EmPower and will not have to provide documentation of household income. An eligible single-family household can be owner occupied or occupied by a renter. Two- to Four-unit buildings and Multifamily properties with five or more units **are not eligible** to be income qualified as geographically eligible and will need to provide alternate income documentation to determine program eligibility.

An interactive map can be referenced on the [EmPower Geo-eligibility Tool webpage](#), and shows the geographically eligible territories in blue. Enter an address in the search address box to determine if it is in a geographically eligible territory.

If you have any questions, please reach out to your account manager or contact us at hpwes@nyserda.ny.gov.

BPI-T and BPI-P



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BPI new certifications and Program requirements

- Building Performance Institute (BPI) will be replacing the BPI Building Analyst (BA) and BPI Envelope Professional certifications with the BPI Building Analyst Technician (BA-T) and the BPI Building Analyst Professional (BA-P) in early 2023.
- Due to these changes, starting January 1, 2023, NYSERDA's Single Family Residential Programs will continue to accept the BPI BA and Envelope certifications until the certification's expiration date. When an individual's certifications expire, they will be required to hold one of the BPI certifications listed in the program manual to perform energy assessments and BA-P will replace BPI Envelope as the requirement for a contractor to do building shell work.
- BPI will be providing an additional overview of their certification changes on February 10. Information for this meeting will be available shortly.

Certifications for Energy Assessments



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Certification requirements to complete energy assessments in the Single Family Residential Programs.

Starting April 1, 2023, NYSERDA will require that all contractor staff completing energy assessments through EmPower+ will be required to hold at least one of the following certifications. This will continue to be a requirement of the Residential Energy Assessment and Comfort Home Programs.

- BPI Building Analyst
- BPI Building Analyst Technician
- BPI Energy Auditor
- BPI Multifamily Building Analyst
- AEE Certified Energy Auditor
- ASHRAE- Building Energy Assessment Professional
- HERS Rater
- LEED Rater
- ICP Quality Assurance (QA) Assessor

Questions?



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