

# Single Family Residential Program Update

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***EmPower New York & Assisted Home  
Performance with ENERGY STAR®***

**December 2, 2022**



**NYSERDA**

# Timeline for Residential Market Engagement System

- **March/April 2023-** Migrate from the current Uplight/Energy Savvy system to new program workflow. Empower/AHP (soon to be called Empower+) and REA will be in the new project workflow. There will be a period of time, while projects are being migrated from one system to the other, that projects will not be able to be worked on. Our current estimate for this portal downtime is 2 weeks. We will have a better estimate at the end of December.
- **May- Fall 2023-** Improvements to the REA and Empower+ workflows.
- **Later in 2023-** Comfort Home will be added to the new portal. The Standardized Simulation modeling from Comfort Home will be available for Empower+ and REA.
- **2024-** Customer portal will be added to RMES.

# What can you do?

- **Give us feedback-** If you have suggestion talk, with your account manager or email it to Scott Oliver at [scott.oliver@nyserda.ny.gov](mailto:scott.oliver@nyserda.ny.gov).
- **Complete as many open projects as possible-** The down time between closing of the Uplight portal and adding existing in-flight projects to the new portal will be decreased the fewer projects we have to migrate.
- **Attend a training-** NYSERDA and CLEAResult will be holding online and in person trainings in March. Appropriate staff from your organization should attend.
- **Stay informed-** Read the by weekly newsletter or keep up with announcements on the Contractor support site to know what's happening.

# Residential Market Engagement System



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