

Expectations for Participating Contractors

Upon acceptance into the Program, each Participating Contractor shall commit to promoting the Program's mission of improving the energy performance, durability, comfort and safety of existing residential buildings, as defined by the Program. The Participating Contractor acknowledges that participation in the Program is completely voluntary. NYSERDA may deny a contractor's application or suspend or terminate a Participating Contractor from participation in the Program for any reason, including the failure listed in the [Program Manual](#). In all cases involving a Contractor's participation status, NYSERDA's written decision is final. Please refer to Section 10.1 of the [Program Manual](#) for additional information on participation status.

As a condition for ongoing Program participation and associated benefits, each Participating Contractor understands and agrees to the terms and conditions outlined in the Participation Agreement, the Program Manual, and any Program Announcements distributed and/or posted by NYSERDA or an implementation contractor. NYSERDA reserves the right to make changes to the Program upon notice to the Participating Contractor. Programmatic changes announced through Program Announcements may supersede policies and procedures in the Participation Agreement and the Program Manual. Such notifications shall be communicated via email and posting of the Program Announcement on the [Contractor Support Site](#). To ensure the Participating Contractor receives Program communications, it is the Participating Contractor's responsibility to ensure the appropriate contractor contact's email address is on file with NYSERDA, it is the contractors responsibility to report any contact changes to NYSERDA and that the provided email address will accept emails from NYSERDA.

Upon acceptance into the Program, the Participating Contractor agrees to be an active contributor by providing high-quality and professional building performance services to Program participants. Participating Contractors are expected to provide households with Comprehensive Home Energy Assessments which identify all energy efficiency opportunities at the home.

The Participating Contractor is required to report, annually, a minimum of twelve (12) completed projects or at least \$100,000 in completed, eligible work through NYSERDA's residential programs. This can include a combined 12 projects/audit completions through participation in one or more of the following programs:

- EmPower/AHP
- Comfort Home
- NY Sun
- Residential Energy Assessments



The Participating Contractor shall only submit work under the Program organization name that is on file with NYSERDA in the fully executed Participation Agreement. Contractors who do not meet this minimum may be no longer be eligible for participation in these programs.