

Assisted Home Performance/ EmPower NY Monthly Program Update

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***EmPower New York & Assisted Home
Performance with ENERGY STAR®***

March 4, 2022

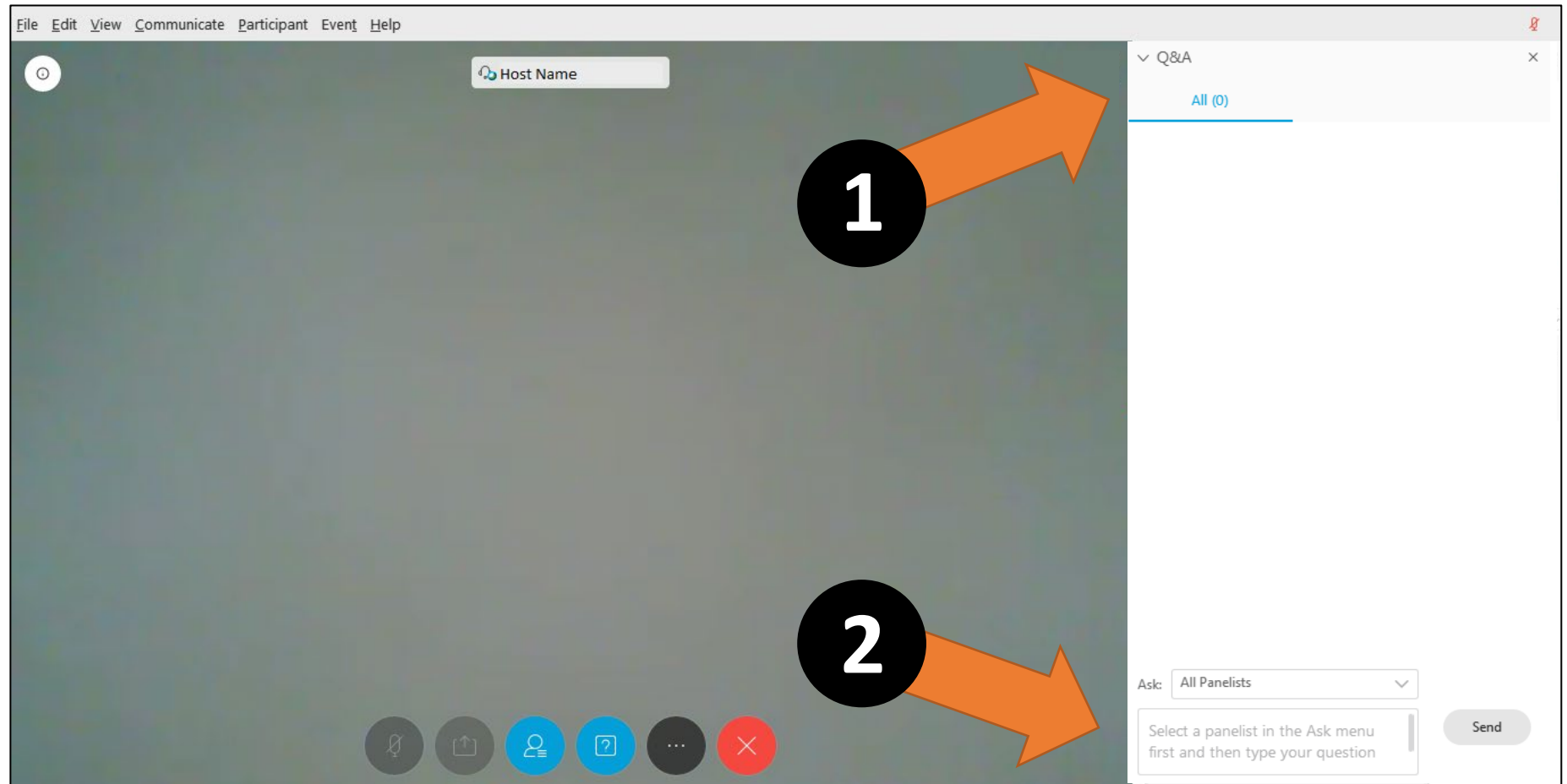


NYSERDA

Options for Q&A During Today's Webinar - Text

OPTION 1 - TEXT

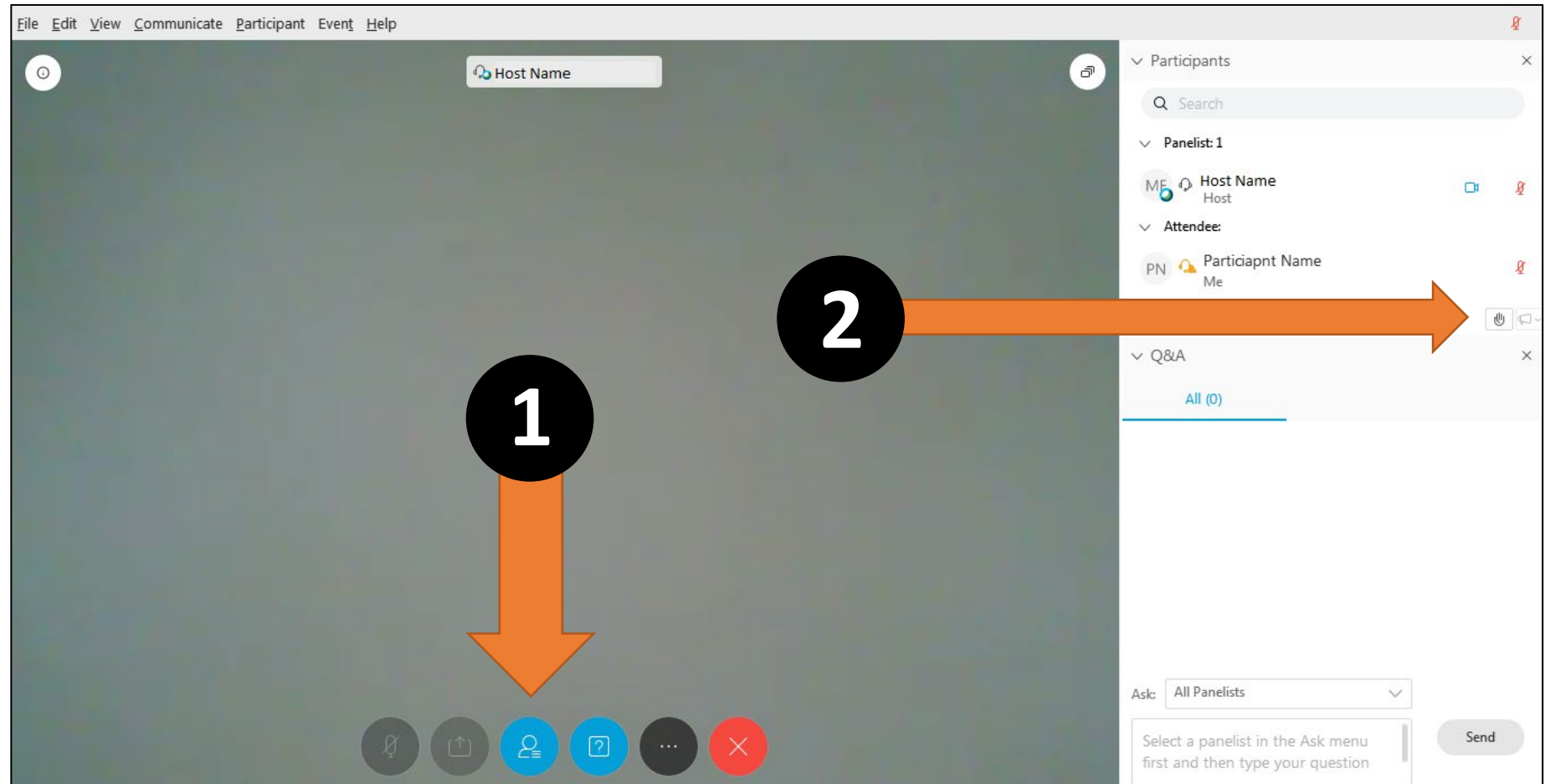
- > Locate the Q&A function in the upper right portion of your webinar panel.
- > Click on the small arrow to the left of "Q&A" to expand the text field.
- > Type your question into the text field and click "send."



Options for Q&A During Today's Webinar - Mic/Phone

OPTION 2 - MIC/PHONE

- > Open your participant panel using the circular icon near the bottom of your screen.
- > Locate the "raise hand" icon just below and to the right of your name in the participant panel.
- > Click on the raise hand icon to let us know you have a question.
- > When the Tech Assistant indicates you are unmuted, you can ask your question verbally through your computer mic or phone.
- > When you are finished talking, please click on the hand icon again to indicate you are no longer raising your hand.



Agenda

1. HEAP Heat Pump Update
2. Program change Q and A

OTDA ARPA Funding

- NYSERDA has received \$26 million in funding to serve HEAP recipients with envelope and heat pump measures.
- Work must be completed by September 15, 2022 (NYSERDA is working on getting an extension)
- Up to \$20,000 in funding available per household
- Customers must have a valid HEAP award letter from the current program year (after October 1, 2021) that has a CIN or Case number.
- NYSERDA will also send out HEAP referrals to contractors in the next month.
- Open to all current program year HEAP recipients including on Long Island and in municipal electric territories.

What measures are eligible?

- All HEAP customers with an award letter from the current program year (October 1, 2021) with a valid CIN or case number are eligible to receive ARPA funding.
- All customers can receive envelope, health and safety and HPWH measures.
- Customers on oil, propane, kerosene, wood, and electric heat must show positive bill savings.
- Customers with natural gas heat must have a unit with 80% efficiency or less and have project level savings to qualify for a heat pump.
- All homes receiving heat pumps must meet minimum insulation levels.
- Per new program rules starting March 28- natural gas customers can receive up to \$4,000 for the replacement of a gas HVAC system if not installing a heat pump.
- Heat Pumps must be installed by a NY Clean Heat contractor and are assumed to receive utility incentives.

Finding the CIN or case number

XL0218 (09/07)

NOTICE NUMBER : U50BS09524 Page: 1 *****

TOMPKINS COUNTY
OFFICE FOR THE AGING
214 W MLK JR / STATE STREET
ITHACA, NY 14850

NOTICE OF DECISION ON YOUR HEAP BENEFITS.

SI USTED DESEA REVISAR SUS DECISIONES FUTURAS
CON SU TRABAJADOR(A) O CON SU ASESOR(A) DE CONTACTO

NOTICE NUMBER: U50BS09524		DATE: May 26, 2021	CASE NUMBER: HP14710
OFFICE OFA	UNIT WALLE	WORKER MORLE	UNIT OR WORKER NAME HEATING/ENERGY ASSISTANCE
AGENCY TELEPHONE NUMBERS		CASE NAME / AND ADDRESS	
GENERAL TELEPHONE NO. FOR QUESTIONS OR HELP 607-274-5482		OFA/WALLE/MORLE [REDACTED]	
OR Agency Conference 607-274-5482			
Fair Hearing information and assistance 800-342-3334			
Record Access 607-274-5482			
Child/Teen Health Plan 607-274-5359			
IF YOU DO NOT AGREE WITH ANY DECISION EXPLAINED IN THIS NOTICE, YOU HAVE A RIGHT TO ASK US FOR A CONFERENCE AND/OR ASK THE STATE FOR A FAIR HEARING. READ THE CONFERENCE AND/OR FAIR HEARING SECTION TO SEE HOW TO ASK FOR A CONFERENCE AND/OR A FAIR HEARING.			
If you are blind or seriously visually impaired and need notices or other written materials in an alternative format (large print, audio, or data CD, or Braille), contact your local social services district.			
HEAP BENEFITS			
Your household has been APPROVED for the following Home Energy Assistance Program (HEAP) benefit(s) for the 2020-2021 program year.			
\$675.00 has been authorized for a HEAP emergency benefit for non-utility fuel. This benefit will be sent to E & V ENERGY.			
Your account number is [REDACTED].			
Your Case information Online			
If you would like to view HEAP case details, you may go to www.mybenefits.ny.gov/ to login and create a secure online account. To create your account, you will need your ID number, which is EN47053E ; your case number, which is at the top of this notice; your county of residence; and your date of birth.			
You may also be eligible for food assistance. Check your eligibility and apply			

Award letter must be dated **October 1, 2021** or later.

Location of case number.

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to login and create a secure online account. To create your account, you will
need your ID number, which is **EN47053E**; your case number, which is at the top of
this notice; your county of residence; and your date of birth.

The CIN number of ID number is usually located in the Case
information area



Q & A



Questions?