



# NYSERDA

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March 13, 2020

Participating Contractors and Vendors,

Below find NYSERDA guidance for contractors and partners performing filed work. Please reach out to NYSERDA or contractor support with any questions or concerns.

[Guidance for Contractors and Site Visits](#)

Phone: 1-800-284-9069

Email: [support.residential@nyserdera.ny.gov](mailto:support.residential@nyserdera.ny.gov)

OR, logging into the NYSERDA Portal and creating a case: <https://portal.nyserdera.ny.gov/login>

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**West Valley Site  
Management Program**  
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