



**NYSERDA**

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President and CEO

December 23, 2019

**NY Residential Existing Homes Programs  
Moisture Management  
January 2020**

Dear Participating Contractors,

Water is an essential element in our world, but if not controlled in your customer's homes it can present both health and building durability problems. Identifying moisture in its various forms and locations in a home is an essential skill for your assessment staff. Understanding if the moisture currently is or could become a problem after home performance work is completed is critical.

January's Moisture Management webinar will inform and educate contractors on identifying moisture and related concerns in its various forms, when it is or could be a problem, how to control it, and when it may be a good idea to postpone energy improvements until the issues are corrected. This webinar's aim is to help contractors improve the quality of home assessments, workscope development, and project implementation.

All staff are welcome, but we encourage auditor/assessors, crew chiefs and installers to attend this webinar. Please register using the link below:

**Thursday, January 9th - 3:00-4:00PM**

<https://attendee.gotowebinar.com/register/3229671774312170765>

If you have questions, reach out to Contractor Support at [support.residential@nyserderda.ny.gov](mailto:support.residential@nyserderda.ny.gov) or your Account Manager.

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