

Dear Participating Contractors and Interested Parties:

On Friday, May 3, 2019, EnergySavvy announced their acquisition by Tendril, Inc., a leading provider of utility customer experience, HEM, and DSM solutions and have extended the following information:

- The NY HP Portal functionality has been identified as a critical component of the Tendril portfolio which will continue to be supported.
- The managers, teams and processes associated with the NY HP Portal will remain the same and there will be no impact in your day-to-day operation.
- From a "look and feel" perspective, we anticipate no changes to the current user interfaces and functionality beyond small branding updates to reflect the Tendril name.

Full details concerning the transition can be found here:

[press release](#)

[blog post](#)

Any questions or concerns regarding this transition should be submitted to [hpwes@nyserda.ny.gov](mailto:hpwes@nyserda.ny.gov).

Thank you,

NY Residential Existing Homes Team