

## CRIS/QACSS Access

NYSERDA is experiencing technical difficulties with CRIS and we will communicate any updates as soon as possible. If you are experiencing any issues logging into CRIS or QACSS or accessing information, please submit a ticket by emailing [support.residential@nyserda.ny.gov](mailto:support.residential@nyserda.ny.gov).

Please note, this does not affect the NY HP Portal.

Thank you,

NY Residential Existing Homes Team