



May 24, 2019

The NY Residential Existing Homes Program will be holding **Training, Tips & How to for Working in the HPwES & EmPower NY Programs** regional workshops with Program participating contractors. This session will cover use of Program Systems including NYSERDA Portal, NY HP Portal, QACSS and the LMS. Additional insight will be offered on making the most of the tools available in the systems to manage project pipelines, access reporting and more.

This session will also offer training on the proper use of Program forms and understanding the various form requirements. Following the Programmatic training, a general overview of NYS requirements for Home Performance Contractors in areas such as contracts and escrow, as well as best practices in customer service, contractor development and dispute resolution will be offered. Refreshments, check-in and networking will begin at 8:30 a.m. The workshop will end at 4:00 p.m.

Schedule of workshops:

Monday, June 10, 2019

Fairfield Inn & Suites Buffalo Airport
4271 Genesee Street
Cheektowaga, NY 14225

[Click here to Register](#)

Tuesday, June 11, 2019

Holiday Inn Rochester Downtown
70 State Street
Rochester, NY 14614

[Click here to Register](#)

Wednesday, June 12, 2019

Courtyard Syracuse Carrier Circle
6415 Yorktown Circle
East Syracuse, NY 13057

[Click here to Register](#)

Wednesday, June 19, 2019

Hilton New York JFK Airport
144-02 135th Avenue
Jamaica, NY 11436

[Click here to Register](#)

Thursday, June 20, 2019

Hampton Inn & Suites Newburgh Stewart
Airport
1 Crossroads Court
Newburgh, NY 12550

[Click here to Register](#)

Friday, June 28, 2019

CLEARResult
2 Wall Street
Albany, NY 12205

[Click here to Register](#)

These trainings are intended for staff most involved in the day-to-day operations of the programs. Please RSVP using the link below the location that you wish to attend. You must respond no later than June 4, 2019.

We look forward to seeing you at one of these workshops as we continually work together to grow the home performance industry.

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserdera.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)

