



September 27, 2018

Dear Participating Contractors and Interested Parties:

This notice is to inform you of a few organizational changes at NYSERDA, related to staff working on the Home Performance with ENERGY STAR® and EmPower New York Programs.

After more than 25 years at NYSERDA, Karen Hamilton, Director of Single-Family Residential, will be retiring on September 28, 2018. Karen has been the director of the residential programs since 2007 and played an essential role in the success of the programs as well as the residential energy efficiency market. We have a tremendous amount of gratitude for Karen and her years of dedicated service.

With Karen's retirement, NYSERDA is announcing the following organizational changes:

- Chris Coll, Program Manager, currently overseeing numerous initiatives focused on the low-to moderate-income sector, will provide oversight of the EmPower NY and Home Performance with ENERGY STAR Programs. Day-to-day program operations will continue to be managed by David Friello, with support from staff who have been part of the program team for many years.
- Laura Geel, Program Manager, currently overseeing the operations of the Home Performance with ENERGY STAR and EmPower NY Programs, will now manage the operations of new residential initiatives focused on driving market-based solutions. In this role, Laura will continue to work closely with the network of home performance contractors and stakeholders.

Please note, all CLEAResult staff supporting the program operations will remain the same. Participating contractors should continue to contact their account manager or contractor support (support.residential@nyserdanyc.gov) for any program-related needs.

If you have any questions about this notice, contact NYSERDA staff by emailing hpwes@nyserdanyc.gov.

Thank you,

The NYSERDA Residential Teams

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserdanyc.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)



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NYSERDA, 17 Columbia Circle, Albany, NY 12203

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