



NYSERDA



Home Performance with ENERGY STAR®

June 23, 2017

Dear Participating Contractor:

We invite all participating contractors to attend at least one of the three scheduled webinars, *NYSERDA Quality Update for the NY Residential Existing Homes Programs*. After two full years using the Quality Assurance Contractor Scoring System (QACSS), NYSERDA has completed a thorough analysis of quality performance for over 3,000 inspections. To address contractor feedback and to promote continuous improvement in the Program, we will be making some changes to the quality process for the Residential Existing Homes Programs. We ask that all participating contractors attend one of the upcoming webinars:



Quality Update for the NY Residential Existing Homes Programs - Webinar

- Thursday, July 13 from 8:30 am to 9:30 am (Click [here](#) to register)
- Thursday, July 13 from 4:00 pm to 5:00 pm (Click [here](#) to register)
- Friday, July 14 from 8:30 am to 9:30 am (Click [here](#) to register)

This webinar will include:

- Quality performance statistics
- New 1 to 5 scoring system
- Action-oriented Quality data
- Updated Quality reports

This webinar will be presented by NYSERDA Quality Manager, Kim Lenihan. Please contact Kim at (518)-862-1090 ext. 3410 or via email: kim.lenihan@nyserdera.ny.gov if you have any questions or concerns.

Thank you.

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserderda.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)



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