



Dear Participating Home Performance Contractors,

The Home Performance with ENERGY STAR Program (HPwES) is excited to announce the following schedule for the continuation of the monthly technical webinar series for participating NY HPwES Contractors. The webinars will be held on either the third or fourth Wednesday of each month from **3pm to 4:30pm**. Please save the dates and mark your calendars. The following topics are focused on industry best practices which have been proven to avoid call backs and avoid future customer issues. Presenters Louis Marrongelli and Earl Hicks, Sr. Technical Analysts from Conservation Services Group, draw from over 50 years of HVAC and home performance experience to provide intriguing content valuable to even the most seasoned of contractors.

- **May 27, 2015** Best Practices of HVAC Commissioning
- **June 17, 2015** Selection of Heating Equipment for the Home Performance Salesforce
- **July 15, 2015** Best Practices for Furnace Replacement
- **August 26, 2015** Basic Fundamentals of Domestic Hot Water Heating Sizing and Design
- **September 23, 2015** Best Practices in Ventilation



Please be on the lookout for future program notices with the registration invitations to each technical webinar.

The first installment of our webinar series, Truing Up to Billing Data: The Imperative for Accurate Software Estimations was held on April 13, 2015 and a copy of the recorded webinar and slide deck is posted to the [Contractor Support Site](#). For questions, suggestions for future technical webinars, or feedback please feel free to contact CSG's Partner Services Manager, Bou Reed at [boujeloud.reed@csggrp.com](mailto:boujeloud.reed@csggrp.com).

Thank you.

#### About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit [nyserda.ny.gov](http://nyserda.ny.gov) or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)

