



Dear Participating Home Performance and EmPower New York Contractors,

NYSERDA is pleased to announce the introduction of a new Quality Assurance Contractor Scoring System (QACSS) and associated Materials and Installation Guidelines (MIG) document. The MIG serves as the transparent and objective installation guide upon which the new QACSS is based. Participating Contractors in both the HPwES and EmPower NY Programs should reference the MIG to achieve expected quality standards.

QA Inspectors will be utilizing a new inspection protocol based on the MIG that will provide for more detailed and accurate scoring results. Through the use of a computerized program and database, the new system will provide all parties with a QA system that is more efficient, detailed and easy to use.

We have added one additional training on March 4, 2015. **Attendance at the webinar is mandatory for Participating Contractors.** If you have not attended the webinar please make sure to sign up today. The webinar will help familiarize you with the MIG, QACSS and will introduce the new Jobs Score Report (JSR) and Corrective Action Report (CAR).

- **Friday, February 27, 2015 | 9:00 AM - 11:00 AM EST**
- **Wednesday, March 4, 2015 | 3:00 PM - 5:00 PM EST**

[Click here to register for your preferred training session.](#)

Projects approved on or after March 15, 2015 should reference the MIG document as field inspections will be scored using the new QACSS process after that date. Projects submitted for approval before March 15, 2015 will be scored using the current QA process.

- Home Performance and EmPower New York Program

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserda.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)

