



Energy Finance Solutions
431 Charmany Drive
Madison, WI 53719

[Date]

[Customer Name]

[Address]

[Address]

Customer Number: xxxxxxxxxxx

Dear [Name],

Thank you for applying for Assisted Home Performance with ENERGY STAR (AHPwES) sponsored by the New York State Energy Research and Development Authority (NYSERDA). We are pleased to inform you that based on your application it has been determined that your household may also be eligible for **free** energy efficiency services through NYSEDA's EmPower New York program (EmPower).

[Option 1--If contractor works in both programs]: Our records indicate that you are working with one of NYSEDA's participating contractors, **[Contractor Name]**. This contractor participates in both programs (AHPwES and EmPower), and will be serving you.

[Option 2--If contractor does not currently work in EmPower] Our records indicate that your contractor, **[Contractor Name]** does not currently participate in EmPower. EmPower staff will make every effort to assign your work to **[Contractor Name]**. If this is not feasible, the EmPower work will be assigned to another approved contractor for the EmPower work, and you will be notified as to the name of the contractor. If an alternate contractor is chosen for EmPower, you may, if you so choose, retain your original contractor for the AHPwES services.

[Option 3--If no contractor is involved yet] Our records indicate that you have not yet selected a contractor. EmPower staff will assign a contractor approved for providing program services and will provide you with the name and contact information for the contractor.

Your project will be reviewed in an effort to provide you with the choices that best suit your situation. EmPower **no-cost** measures are approved on the basis of cost-effectiveness and available funding. Based on your energy usage and location, you may be offered free electric reduction services, free heating efficiency services, or both. Your contractor will inform you of the availability of these measures. The contractor may also offer, or you may request, additional services through AHPwES. Your contractor will be in touch to discuss these options.

If you prefer to decline the free services through EmPower, please submit the attached form to Energy Finance Solutions.

For more information about EmPower, you may call **800-263-0960** or visit www.nyserda.ny.gov/empower. If you have other questions, please contact me at the number below.

Dan Streit
Energy Finance Solutions
(800) 361 5663 ext. 350

Cc: [Contractor Name]
Honeywell (EmPower Program Implementer)
CSG (AHPwES Program Implementer)

DRAFT