



Dear Participating Home Performance Contractors,

On March 2nd, 2015 a webinar was held introducing the launch of the Centralized Partner Support Plan. A copy of that recorded webinar and slide deck is located on the [Contractor Support Site](#). As follow-up, we invite all contractors to attend an additional webinar featuring advanced user training, a deeper dive into the processes affected by this transition as well as robust Q&A session.

This webinar is scheduled for **March 30th, 2015 from 3:30 to 5pm**. [Click this link to register](#). When you register for the webinar, you will be presented with a series of questions. In order to ensure this training webinar is as robust as possible, we encourage you to provide feedback for areas of the Help Center you'd like to learn more about with advanced training.



For questions or feedback please feel free to contact CSG's Partner Services Manager, Bou Reed at [boujeloud.reed@csgrp.com](mailto:boujeloud.reed@csgrp.com). We are confident that this new initiative will serve your needs and look forward to working with all of you to help ensure the continued growth and success of the Home Performance with ENERGY STAR Program in New York.

Thank you.



#### About NYSEDA

NYSEDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSEDA professionals work to protect the environment and create clean-energy jobs. NYSEDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSEDA's programs and funding opportunities, visit [nyserda.ny.gov](http://nyserda.ny.gov) or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)

