



Dear Participating Home Performance Contractors,

In July, NYSEERDA announced a streamlined home energy assessment application. The Home Performance with ENERGY STAR Program has seen positive results since the launch of this new application, including an increase in applications and reduced approval times.

CSG's Program Manager, Tina Carton, will host a training webinar on November 12th from 3:30 to 4:30 p.m. for the audit application process. By signing up and attending this 60 minute webinar session, you will learn the ins and outs of the new process, thereby helping you and your staff take better advantage of the Program. CSG highly encourages all staff members who submit Home Energy Assessment applications and/or claim assessment incentives to attend the session.



At this training, attendees will be presented with the following:

- Overview of the new Home Energy Assessment application process
- Changing NY HP Portal contact and task emails
- Online application highlights
- Applications over the phone
- Submitting unique cases (mobile homes, condos, etc.)
- Home Energy Assessment approval letters
- Declining a lead; and
- Claiming the assessment incentive

To reserve your Webinar seat, please follow the link below:

<https://www2.gotomeeting.com/register/841469290>

If you are not available to attend this webinar, please send an email to Bou Reed, CSG's Field Manager, at Boujeloud.Reed@csggrp.com, and we will work with you to ensure you receive all necessary information.

Thank you,

-NY Home Performance with ENERGY STAR Team

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserdera.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)



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