



Home Performance with ENERGY STAR®

Over the next few weeks, you may be contacted by Research Into Action requesting to schedule an interview with you about your experience with the Home Performance with ENERGY STAR (HPwES) program. Research Into Action is under contract with NYSERDA to conduct process and market evaluations - evaluations specifically focused on understanding the experience of participants and the contractors we rely on to deliver HPwES services to New York.

We have asked Research Into Action to research several important topics and these conversations could take some time to complete. We ask that you please schedule time with these researchers and answer their questions candidly. Please be assured that your responses will be treated confidentially and will not be provided to the HPwES staff directly but rather reported in aggregate.

Your feedback and experience are incredibly valuable to NYSERDA and to this research project.

Thank you,

-NYSERDA Evaluation Program

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserda.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)

