



Dear Participating Home Performance Contractors,

We invite all contractors to attend an upcoming webinar, Basic Fundamentals of Domestic Hot Water Heating Sizing and Design, as part of our ongoing Technical Webinar Series. This webinar is scheduled for **Wednesday August 26, 2015** from **3:00pm to 4:30pm**. [Click this link to register.](#)



In today's environment, the selection of domestic water heating equipment often ends up in the hands of the salesperson or auditor sitting at the kitchen table. Arming these professionals with the correct knowledge and tools to properly select equipment will help ensure that the customer is provided with the best system to meet their needs. Proper selection, installation and commissioning and customer education of these systems not only reduces company callbacks but also increases customer satisfaction and repeat business. During this presentation the contractor should gain a better understanding of NYSERDA Home Performance with ENERGY STAR® & EmPower Programs Material & Installation Guidelines for Domestic Hot Water Systems, and what their sales staff and installation crew's goals and objectives should be to adhere to these Guidelines. The webinar will be presented by Louis Marrongelli and Earl Hicks, Sr. Technical Analysts from CLEAResult formerly Conservation Services Group. They draw from over 50 years of HVAC and home performance experience.



Objectives: By attending this session, attendees will learn:

- Domestic Water Heater Efficiency: Program Requirements;
- Domestic Hot Water System Load Calculations, Sizing and Selection;
- Review of NYSERDA Home Performance with ENERGY STAR® & EmPower Programs Material & Installation Guidelines;
- Basic overview of the DHW systems;
- Water Quality Demands;
- Installation essentials and best practices; and
- Proper Start-up and Commissioning.

Please be on the lookout for future invitations to these technical webinars. For questions, suggestions for future technical webinars or feedback, please feel free to contact Eastern Account Manager, Peter Hoke at Peter.Hoke@clearesult.com or Western Account Manager, Ryan Moore at Ryan.Moore@clearesult.com.

Thank you.

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserdera.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)



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