



Dear Participating Home Performance Contractors,

We invite all contractors to attend an upcoming webinar, Best Practices for Furnace Replacement, as part of our ongoing Technical Webinar Series. This webinar is scheduled for **Wednesday July 15, 2015** from **3:00pm to 4:30pm**. [Click this link to register.](#)

Register



Your customer agrees it's time to replace their heating system with more efficient equipment and your design team determines the proper equipment to install. The next piece to focus on is the installation. Proper installation and commissioning of a home's furnace not only reduces company callbacks but increases customer satisfaction and repeat business. Preparing for and understanding program policies and local regulations will help lead to a smoother installation and happier customers. During this presentation you should gain a better understanding of NYSERDA Home Performance with ENERGY STAR® & EmPower Programs Material & Installation Guidelines for furnace replacements and what your installation crew's goal and objectives should be to adhere to these Guidelines. The webinar will be presented by Louis Marrongelli and Earl Hicks, Sr. Technical Analysts from Conservation Services Group. They draw from over 50 years of HVAC and home performance experience.



Objectives: By attending this session, attendees will learn:

- Systems Based Design,
- Work Related Standards & Regulations,
- Installation Essentials and Best Practices, and
- Proper Start-Up and Commissioning.

Please be on the lookout for future invitations to these technical webinars. For questions, suggestions for future technical webinars or feedback please feel free to contact CSG's Eastern Account Manager, Peter Hoke at Peter.Hoke@csggrp.com or Western Account Manager, Ryan Moore at Ryan.Moore@csggrp.com.

Thank you.

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and funding to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean-energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs and funding opportunities, visit nyserdera.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#)

